

Redmine - Defect #26377

500 Internal Server Error while search in projects

2017-07-07 08:19 - Raju M

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Database	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
<p><b>Description</b></p> <p>Recently i migrated from windows to linux. Getting below error in my production log while searching in projects. And also, I am not able to update ticket with emoji symbol. All other things are working fine. Please help me how to resolve the issue.</p> <p>ActiveRecord::StatementInvalid (Mysql2::Error: Unknown column 'contacts.visibility' in 'where clause': SELECT DISTINCT `contacts`.`created_on`, `contacts`.`id` FROM `contacts` LEFT OUTER JOIN `contacts_projects` ON `contacts_projects`.`contact_id` = `contacts`.`id` LEFT OUTER JOIN `projects` ON `projects`.`id` = `contacts_projects`.`project_id` LEFT OUTER JOIN `addresses` ON `addresses`.`addressable_id` = `contacts`.`id` AND `addresses`.`address_type` = 'business' AND `addresses`.`addressable_type` = 'Contact' LEFT OUTER JOIN `notes` ON `notes`.`source_id` = `contacts`.`id` AND `notes`.`source_type` = 'Contact' WHERE ((projects.id &lt;&gt; -1 ) AND ((contacts.visibility = 1) OR ((1=0)) )) AND (((contacts.first_name LIKE '%asd%') OR (contacts.middle_name LIKE '%asd%') OR (contacts.last_name LIKE '%asd%') OR (contacts.company LIKE '%asd%') OR (contacts.email LIKE '%asd%') OR (addresses.full_address LIKE '%asd%') OR (contacts.background LIKE '%asd%') OR (notes.content LIKE '%asd%')))) ORDER BY `contacts`.`created_on` DESC, `contacts`.`id` DESC): lib/plugins/acts_as_searchable/lib/acts_as_searchable.rb:171:in `fetch_ranks_and_ids' lib/plugins/acts_as_searchable/lib/acts_as_searchable.rb:91:in `search_result_ranks_and_ids' lib/redmine/search.rb:127:in `block in load_result_ids' lib/redmine/search.rb:125:in `each' lib/redmine/search.rb:125:in `load_result_ids' lib/redmine/search.rb:115:in `block in load_result_ids_from_cache' lib/redmine/search.rb:114:in `load_result_ids_from_cache' lib/redmine/search.rb:99:in `result_ids' lib/redmine/search.rb:70:in `result_count' app/controllers/search_controller.rb:75:in `index' lib/redmine/sudo_mode.rb:63:in `sudo_mode'</p>			

History

#1 - 2017-07-07 10:05 - Marius BĂLTEANU

Table "contacts" is not from Redmine core. You should contact plugin author.

#2 - 2017-07-07 10:30 - Go MAEDA

- Status changed from New to Closed

The problem was obviously caused by a plugin. Closing.

#3 - 2017-07-07 10:56 - Raju M

- Status changed from Closed to Reopened

But i am Getting "Internal error" while searching with some text in projects screen.  
And also, I am not able to update ticket with emoji symbol.

I installed only only CRM plugin. That contacts table might belongs to this. Anyway its not impoartant for me.

#4 - 2017-07-07 11:04 - Go MAEDA

- Status changed from Reopened to Closed

You should contact the author of the plugin because the problem was caused by the plugin.