

Redmine - Defect #26386

Mysql: Unable to update ticket with Emoji

2017-07-08 07:22 - Raju M

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Duplicate		
<div>Description</div> <div>Getting below error while updating ticket with emoji. Please help me to resolve the issue.</div> <div>Completed 500 Internal Server Error in 61ms (ActiveRecord: 16.1ms)</div> <div>ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '\xF0\x9F\x98\x8A' for column 'notes' at row 1: INSERT INTO `journals` (`journalized_id`, `journalized_type`, `user_id`, `notes`, `created_on`) VALUES (5068, 'Issue', 4, 'Testing with emoji ð', '2017-07-08 04:46:21')):</div> <div>app/models/journal.rb:67:in `save'</div> <div>app/models/issue.rb:1690:in `create_journal'</div> <div>app/models/issue.rb:210:in `create_or_update'</div> <div>app/controllers/issues_controller.rb:515:in `block in save_issue_with_child_records'</div> <div>app/controllers/issues_controller.rb:503:in `save_issue_with_child_records'</div> <div>app/controllers/issues_controller.rb:179:in `update'</div> <div>lib/redmine/sudo_mode.rb:63:in `sudo_mode'</div>			
<div>Related issues:</div> <div>Related to Redmine - Feature #31921: Changes to properly support 4 byte chara...<div>Closed</div></div>			

History

#1 - 2017-07-08 08:28 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Duplicate

[#18866](#)

#2 - 2017-07-08 08:29 - Toshi MARUYAMA

- Subject changed from Unable to update ticket with Emoji to Mysql: Unable to update ticket with Emoji

[#21398](#)

#3 - 2019-08-17 18:30 - Marius BĂLTEANU

- Related to Feature #31921: Changes to properly support 4 byte characters (emoji) when database is MySQL added