### Redmine - Defect #26567

# ActionView::Template::Error when trying to access time\_entries

2017-07-28 15:24 - Kevin Köllmann

Status: Closed Start date: **Priority:** Normal Due date: % Done: Assignee: 0% Category: **Estimated time:** 0.00 hour Target version: Resolution: Invalid Affected version: 3.4.2 Description I just upgraded Redmine from 3.3.3 to 3.4.2. Now, when trying to access the time entries of an issue (or a whole project), I get an Internal Server Error (500). The production log states: Started GET "/projects/idial-server/time\_entries" for 192.168.0.254 at 2017-07-28 15:17:40 +0200 Processing by TimelogController#index as HTML Parameters: {"project\_id"=>"idial-server"} Current user: kevin.koellmann (id=8) Rendered queries/\_filters.html.erb (4.0ms) Rendered queries/\_query\_form.html.erb (4.3ms) Rendered timelog/\_date\_range.html.erb (4.4ms) Rendered timelog/index.html.erb within layouts/base (4.8ms) Completed 500 Internal Server Error in 41ms (ActiveRecord: 11.5ms) ActionView::Template::Error (undefined method `remote' for #<Hash:0x007fb44f144280>): 1: <%= javascript\_tag do %> 2: var operatorLabels = <%= raw\_json Query.operators\_labels %>; 3: var operatorByType = <%= raw\_json Query.operators\_by\_filter\_type %>; 4: var availableFilters = <%= raw\_json query.available\_filters\_as\_json %>; 5: var labelDayPlural = <%= raw\_json l(:label\_day\_plural) %>; 6: 7: var filtersUrl = <%= raw\_json queries\_filter\_path(:project\_id => @query.project.try(:id), : type => @query.type) %>; app/models/query.rb:464:in `block in available\_filters\_as\_json' app/models/query.rb:462:in `each' app/models/query.rb:462:in `available\_filters\_as\_json' app/views/queries/\_filters.html.erb:4:in `block in \_app\_views\_queries\_\_filters\_html\_erb\_\_\_218005 857970535534\_70206203145280' app/views/queries/\_filters.html.erb:1:in `\_app\_views\_queries\_\_filters\_html\_erb\_\_\_218005857970535 534\_70206203145280' app/views/queries/\_query\_form.html.erb:10:in `\_app\_views\_queries\_\_query\_form\_html\_erb\_\_413340355 5005295366\_70206203058420' app/views/timelog/\_date\_range.html.erb:1:in `\_app\_views\_timelog\_\_date\_range\_html\_erb\_\_3845577496 136492909\_70206203018520' app/views/timelog/index.html.erb:10:in `block in \_app\_views\_timelog\_index\_html\_erb\_\_452619622053 8483806\_70206202905200' app/views/timelog/index.html.erb:9:in `\_app\_views\_timelog\_index\_html\_erb\_\_4526196220538483806\_70 206202905200' app/controllers/timelog\_controller.rb:54:in `block (2 levels) in index' app/controllers/timelog\_controller.rb:48:in `index' lib/redmine/sudo\_mode.rb:63:in `sudo\_mode' My environment: Environment: Redmine version 3.4.2.stable Ruby version 2.3.1-p112 (2016-04-26) [x86\_64-linux-gnu]

2025-05-02

Rails version	4.2.8
Environment	production
Database adapter	Mysql2
SCM:	
Subversion	1.9.3
Cvs	1.12.13
Git	2.7.4
Filesystem	
Redmine plugins:	
redmine_agile	1.4.4
redmine_ckeditor	1.1.5
redmine_gitlab_hook	0.1.3
redmine_ldap_sync	2.0.8.devel.gf916e6574e
redmine_tagging	0.1.6

### Related issues:

Has duplicate Redmine - Defect #26637: ActionView::Template::Error (undefined... Closed

### History

### #1 - 2017-07-28 15:27 - Marius BĂLTEANU

Please try without plugins. Your error is generated by one of your plugins which is not compatible with Redmine 3.4.2.

### #2 - 2017-07-28 15:44 - Kevin Köllmann

- Status changed from New to Resolved

Yeah, it seems to be the Agile plugin from RedmineUp.com (although they state it as compatible). Did a downgrade back to 3.3.3 right now as this plugin is business important to us. Thanks for your help!

### #3 - 2017-07-28 15:55 - Toshi MARUYAMA

- Status changed from Resolved to Closed
- Resolution set to Invalid

## #4 - 2017-08-08 18:32 - Kevin Köllmann

FYI:

The Agile plugin from RedmineUp.com is compatible.

The incompatible addon is this one: https://github.com/Restream/redmine\_tagging

## #5 - 2017-08-08 20:30 - Toshi MARUYAMA

- Category deleted (Time tracking)

## #6 - 2017-08-08 20:30 - Toshi MARUYAMA

- Related to Defect #26637: ActionView::Template::Error (undefined method `remote' for #<Hash:0x007f9aede03320>) added

### #7 - 2017-08-08 20:30 - Toshi MARUYAMA

- Related to deleted (Defect #26637: ActionView::Template::Error (undefined method `remote' for #<Hash:0x007f9aede03320>))

### #8 - 2017-08-08 20:30 - Toshi MARUYAMA

- Has duplicate Defect #26637: ActionView::Template::Error (undefined method `remote' for #<Hash:0x007f9aede03320>) added

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