# Redmine - Defect #26624

# Admin page unavailable when behind a proxy

2017-08-04 12:51 - Guillaume Rossolini

Status: Closed Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version: 3.4.2

## Description

Hi,

### Context

Our Redmine is set up on a box that isn't available from the internet, only on our internal network. For several reasons, we never installed TLS on that box. For convenience if not for security, we use the HTTP authentication and a forward proxy that requires client certificates to work.

redmine box: HTTP Auth required, no TLS

proxy: client certificates required

That enables us to autologin our team members with the client certificate already installed on their computers.

## The problem

With the latest version 3.4.2, the admin pages are unavailable through the proxy, while the rest of the app seems to work fine.

## History

### #1 - 2017-08-04 12:52 - Guillaume Rossolini

By "unavailable", I mean they ask for authentication with a form, not HTTP-Auth, and the HTTP-Auth sent by the proxy appears to be ignored.

### #2 - 2017-08-04 13:58 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

It is obviously your environment problem.

Please use forum for question.

2025-05-07 1/1