

Add border around issue history to prevent accidental deletion of an issue

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Go MAEDA	% Done:	0%
Category:	UI	Estimated time:	0.00 hour
Target version:	4.0.0		

In my observation, some users accidentally delete an issue trying to delete last note. The misoperation is probably caused by the current UI of Redmine. The delete button at the bottom of `IssuesController#show` page looks as if it is a button for delete the last note, but actually it is a button to deletes the issue.

Such misoperation can be prevented by making a slight change to UI. Please see the following screenshots. By adding border around issue history, it becomes clear that the button is not a button for deleting the note. Our company have succeeded in significantly reducing accidents that our customers mistakenly delete an issue by implementing the change.

The patch was extracted from [farend basic](#) theme.

Related issues

Add

History

Updated by Redmine Admin 10 days ago

Status changed from New to Assigned

% Done changed from 40 to 30

Journal notes

Updated by John Smith 9 days ago

Some notes with Redmine links: #2, r2.

EditLog timeWatchCopyDelete

Some users misunderstand that it is a delete button for note #2.

Related issues

Add

History

Updated by Redmine Admin 10 days ago

#1

Status changed from New to Assigned

% Done changed from 40 to 30

Journal notes

Updated by John Smith 9 days ago

#2

Some notes with Redmine links: #2, r2.

Edit

Log time

Watch

Copy

Delete

This border prevents the misunderstanding.

Also available in: Atom | PDF

Associated revisions

Revision 17366 - 2018-06-05 06:53 - Go MAEDA

Add a border around issue history to prevent accidental deletion of an issue (#26662).

Patch by Go MAEDA.

History

#1 - 2017-08-22 03:23 - Go MAEDA

- Target version set to 4.1.0

I am sure that this small UI change would be of benefit to most users.
setting target version to 4.1.0.

#2 - 2018-04-10 11:36 - Marius BĂLTEANU

- Has duplicate Feature #28514: issue delete button confusion added

#3 - 2018-05-09 19:08 - Yuuki NARA

+1

I agree with this change.

It seems that, this UI is easy to cause accident of data deletion.
Especially for those who are unfamiliar with Redmine operation and those who use different systems.

This change modify only CSS.
I think that possibility of defect due to this change is low.

Notes.
Several themes UI have no effect by this modification.
Several themes have already been applied this modification.

#4 - 2018-06-05 06:53 - Go MAEDA

- Assignee set to Go MAEDA

- Target version changed from 4.1.0 to 4.0.0

Committed.

#5 - 2018-06-05 07:21 - Go MAEDA

- Status changed from New to Closed

Files

border-around-history-before@2x.png	40 KB	2017-08-11	Go MAEDA
border-around-history-after@2x.png	38.1 KB	2017-08-11	Go MAEDA
add_border_around_issue_history.diff	666 Bytes	2017-08-11	Go MAEDA