## Redmine - Defect #26705

# Unable to download file if custom field is not defined as visible to any users

2017-08-16 18:28 - Thibault Deregnaucourt

Status:ClosedStart date:Priority:NormalDue date:

Assignee: Jean-Philippe Lang % Done: 0%

Category: Custom fields Estimated time: 0.00 hour

Target version: 3.4.4

Resolution: Fixed Affected version: 3.4.2

### Description

Even if my user account has all available roles (and is also an administrator), i am not able to download custom field file, unless custom field is configured as visible to any users.

I am getting a "403 - You are not authorized to access this page." error page when i am trying to download file (either from issue or custom query).

It does not occur when i add file as issue attachment.

## My (bitnami) environment is:

#### Environment:

Redmine version 3.4.2.stable Ruby version 2.3.4-p301 (2017-03-30) [x86\_64-linux]

Rails version 4.2.8
Environment production
Database adapter Mysq12

SCM:

 Subversion
 1.9.5

 Cvs
 1.12.13

 Git
 2.7.4

Filesystem Redmine plugins:

hide\_journal\_details 0.0.2 redmine\_contacts 4.1.1 redmine\_issue\_templates 0.1.7

### The production.log file:

Started GET "/attachments/000/000" for 000.000.000.000 at 2017-08-16 16:11:05 +0000 Processing by AttachmentsController#show as HTML

Parameters: {"id"=>"@@@", "filename"=>"@@@"}

Current user: @@@ (id=@@@)

Rendered common/error.html.erb within layouts/base (1.2ms)

Rendered plugins/redmine\_contacts/app/views/contacts\_issues/\_additional\_assets.html.erb (1.1ms)

2010-10-21

Rendered plugins/redmine\_contacts/app/views/common/\_contacts\_select2\_data.html.erb (0.4ms)

Filter chain halted as :read\_authorize rendered or redirected

Completed 403 Forbidden in 57ms (Views: 35.7ms | ActiveRecord: 10.2ms)

## Related issues:

Related to Redmine - Feature #6719: File format for custom fields (specific f... Closed

## **Associated revisions**

## Revision 17158 - 2018-01-08 18:43 - Jean-Philippe Lang

Unable to download file if custom field is not defined as visible to any users (#26705).

# Revision 17159 - 2018-01-08 18:52 - Jean-Philippe Lang

Merged r17158 to 3.4-stable (#26705).

### History

2025-07-07 1/2

### #1 - 2017-08-20 06:36 - Go MAEDA

- Status changed from New to Confirmed

I confirmed the problem.

This is due to <a href="mailto:source:tags/3.4.2/app/models/custom\_value.rb#L46">source:tags/3.4.2/app/models/custom\_value.rb#L46</a>. attachments\_visible? method checks the return value of IssueCustomField#visible. But it always returns false by design when "Visible" setting of the custom field is other than "to any users".

```
def attachments_visible?(user)
  visible? && customized && customized.visible?(user)
end
```

### #2 - 2017-09-15 11:42 - Toshi MARUYAMA

- Related to Feature #6719: File format for custom fields (specific file uploads) added

#### #3 - 2017-09-15 11:42 - Toshi MARUYAMA

- Target version set to 3.4.3

## #4 - 2017-10-15 13:38 - Jean-Philippe Lang

- Target version changed from 3.4.3 to 3.4.4

### #5 - 2017-12-14 17:19 - Jose Ramos

+1

### #6 - 2018-01-08 18:52 - Jean-Philippe Lang

- Status changed from Confirmed to Closed
- Assignee set to Jean-Philippe Lang
- Resolution set to Fixed

Fix committed, thanks for pointing this out.

2025-07-07 2/2