

Redmine - Defect #26789

When copying an issue, the field `assigned_to` is not set as expected

2017-08-30 08:44 - Stéphane Briand SeaSideTech

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution:	
Description	
Environment: Redmine version 3.3.0.stable Ruby version 2.1.9-p490 (2016-03-30) [x64-mingw32] Rails version 4.2.6 Environment production Database adapter Mysql2 SCM: Git 2.13.3 Filesystem Redmine plugins: no plugin installed	
<u>Description of the problem:</u>	
I want to copy an existing issue. Its field <code>assigned_to</code> is empty. In the issue form, I verify that the field is still empty, then click create. Then the new issue has a user in the field <code>assigned_to</code>	
<u>First investigation:</u>	
I use a ruby debugger to run Redmine, and set a breakpoint in the function <code>create</code> in <code>issues_controller.rb</code> .	
issue_controller.png	
<ul style="list-style-type: none">- Before calling <code>@issue.save => @issue.assigned_to</code> is empty- After calling <code>@issue.save => @issue.assigned_to</code> contains a user.	

History

#1 - 2017-09-27 18:52 - Toshi MARUYAMA

- Description updated

#2 - 2017-09-27 18:59 - Toshi MARUYAMA

- Status changed from New to Needs feedback

I think it is expected behaviour if issue category has assignee.

#3 - 2017-09-28 10:40 - Stéphane Briand SeaSideTech

Toshi MARUYAMA wrote:

| *I think it is expected behaviour if issue category has assignee.*

Thank you for your answer Toshi.

I confirm that the copied issue had its category property filled. And that category is assigned to someone.

So ok, now I understand why the *assigned to* property get automatically filled.

But, in my opinion, it is neither straightforward behaviour, nor what users expect.

The users explicitly clear the property *assigned to* when copying an issue, because they don't want that issue to be assigned yet. And by magic, the property get filled automatically.

For me, the user's decision to let that property blank should be respected, and not overwritten.

Is it possible to change the behaviour of the Redmine Core this way? Or at least, add an option?

Many thanks

Stéphane

#4 - 2017-09-28 14:31 - Mischa The Evil

Stéphane Briand SeaSideTech wrote:

| *[...] Or at least, add an option?*

You *could* change the behaviour by removing the assignee from the issue category altogether, although it is likely not exactly what you want.

#5 - 2017-09-28 14:50 - Stéphane Briand SeaSideTech

Mischa The Evil wrote:

| *Stéphane Briand SeaSideTech wrote:*

| *[...] Or at least, add an option?*

| *You could change the behaviour by removing the assignee from the issue category altogether, although it is likely not exactly what you want.*

Ok, this is a solution.

For me, this tracker can be close.

Thank you.

Stéphane

#6 - 2017-09-28 16:17 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

Thank you for your feedback.

Files

issues_controller.png	27.4 KB	2017-08-30	Stéphane Briand SeaSideTech
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