Redmine - Defect #26825

Field "due date" is disabled

2017-09-01 14:46 - Sergio Castellano

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid	Affected version:	
Description		·	
Hi!			
	, the users can't close the tickets, tl	he field 'due date' is required to set s	tatus 'Closed' the ticket show disabled.
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Some weeks ago ¿Any solution?	, the users can't close the tickets, tl s ago, we migrated from Mysql to F		tatus 'Closed' the ticket show disabled.

History

#1 - 2017-09-01 16:06 - Holger Just

You probably have set the "Due date" field as required for one or more statuses. You can configure this in Administration -> Workflows -> Field permissions.

#2 - 2017-09-01 16:25 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Please use forum for question.