Redmine - Defect #27027

Redmine receiving emails stopped after email account migrated to outlook365 (redmine:email:receive_imap issue)

2017-09-19 01:44 - Raja Govindan

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email receiving		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	2.6.0

Description

Hello ,

I was using a batch file to update retrive emails frequently to update the redmine tickets. This was working fine. After the email account is migrated to office365 all the emails are going to "ingored" folder.

bundle exec rake -f Rakefile redmine:email:receive_imap RAILS_ENV="production" host=outlook.office365.com ssl=1 port=993 username=email@company.com password=xxxxxx unknown_user=accept move_on_success=Accepted move_on_failure=Ignored no_permission_check=1 allow_override=project,tracker,status,priority,category --trace>> C:\log\email_run1.log 2>>&1

The new office365 IMAP uses TLS instead of SSL.
(I tried TLS=1, TLS=true, tls=TLS options : no changes.)

Please help.

Thanks and Regards
-/Raja Govindan

History

#1 - 2017-09-19 03:38 - Toshi MARUYAMA

- Subject changed from Redmine receiving emails stopped after email account migrated to outlook365 (redmine:email:receive_imap issue) to Redmine receiving emails stopped after email account migrated to outlook365 (redmine:email:receive_imap issue)

- Description updated

- Status changed from New to Closed

- Resolution set to Invalid

Redmine 2.6.0 is not maintained.