

## Redmine - Defect #27066

### issue parents is wrong

2017-09-24 13:36 - Randa Bustami

|   |        |                          |           |
|---|--------|--------------------------|-----------|
| <b>Status:</b>  | Closed | <b>Start date:</b>       |           |
| <b>Priority:</b>  | Normal | <b>Due date:</b>         |           |
| <b>Assignee:</b>  |        | <b>% Done:</b>           | 0%        |
| <b>Category:</b>  |        | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>  |        | <b>Affected version:</b> |           |
| <b>Resolution:</b>  |        |                          |           |
| <b>Description</b><br>i added a sub task to a task but when i save it appeared under another task<br>example<br>under task 69759 i had added task 253921 but it appeared under task 69755 !<br>pls check screen shots attached. |        |                          |           |
| <b>Related issues:</b><br>Related to Redmine - Defect #28240: Issue parents are getting set incorrectly <b>New</b>  |        |                          |           |

### History

#### #1 - 2017-09-24 16:55 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Please see [submissions](#).

#### #2 - 2017-09-25 08:05 - Randa Bustami

- File remdine info.PNG added

attached the redmine version version is this enough to trace the issue ?

#### #3 - 2017-09-25 08:35 - Toshi MARUYAMA

Could you try "Issues#rebuild\_tree!" of "Issues#rebuild\_single\_tree!"?  
[source:tags/3.4.2/lib/redmine/nested\\_set/issue\\_nested\\_set.rb#L174](source:tags/3.4.2/lib/redmine/nested_set/issue_nested_set.rb#L174)

#### #4 - 2017-09-25 09:52 - Randa Bustami

- File 2017-09-25\_09-48-27.png added

we did the following:

- 1- go to folder /lib/ under the main folder of redmine then to folder / redmine/ then /nested\_set/ then we open file named " issue\_nested\_set.rb" then we go to line #L174 and change rebuild\_tree!" to be "rebuild\_single\_tree!" ( pls see attached screenshot)
  - 2- save file
  - 3- restart redmine
  - 4- check the issue its still in the wrong place
- also i want to ask what is the purpose of tags folder we go directly to lib folder

#### #5 - 2017-09-25 11:33 - Toshi MARUYAMA

Sorry for my typo.

Could you try "Issue#rebuild\_tree!" or "Issue#rebuild\_single\_tree!"?

Please revert your change.

On your console try:

```
$ RAILS_ENV=production rails runner 'Issue.rebuild_tree!'
```

or

```
$ RAILS_ENV=production rails runner 'Issue.rebuild_single_tree!(1)'
```

Change "1" to your parent issue id.

#### #6 - 2017-09-25 12:46 - Randa Bustami

- *File rebuild tree result.png added*

- *File single rebuild tree.png added*

we revert the changes and restart redmine

we tried the first command `$ RAILS_ENV=production rails runner 'Issue.rebuild_tree!'` but it give us error message (attached screen shot)

we restart redmine and check still have wrong parents

we tried sencond command with the issue ID itself 253921 but it give us error message (attached screen shot)

we restart redmine and check still have wrong parents

pls advise

#### #7 - 2017-09-25 13:45 - Toshi MARUYAMA

Try:

```
$ RAILS_ENV=production bundle exec rails runner 'Issue.rebuild_tree!'
```

or

```
$ RAILS_ENV=production bundle exec rails runner 'Issue.rebuild_single_tree!(1)'
```

#### #8 - 2017-09-25 14:18 - Randa Bustami

- *File REBUILD SINGLE TREE.png added*

- *File REBUILD TREE.png added*

We executed the new commands but still the same error message

pls check attached screenshots

#### #9 - 2017-09-25 17:32 - Toshi MARUYAMA

Try:

```
$ RAILS_ENV=production bundle exec ruby bin/rails runner 'Issue.rebuild_tree!'
```

or

```
$ RAILS_ENV=production bundle exec ruby bin/rails runner 'Issue.rebuild_single_tree!(1)'
```

#### #10 - 2017-09-26 11:24 - Randa Bustami

- *File rebuild tree (2).png added*

- *File rebuid single tree2.png added*

we execute the 2 command and attached the result

the rebuild tree command executed but it give error message

the rebuild single tree still cannot find it

this is critical issue for us where we build the structure of our products and must have the correct tree at view (its correct at the edit !)

#### #11 - 2017-09-26 11:42 - Toshi MARUYAMA

Do you revert your source change?

#### #12 - 2017-09-26 12:59 - Randa Bustami

- *File revert changes.png added*

yes we did.

pls see attached screen for the inside code of the file

#### #13 - 2017-09-26 16:31 - Toshi MARUYAMA

Randa Bustami wrote:

yes we did.

It is wrong.  
See [source:tags/3.4.2/lib/redmine/nested\\_set/issue\\_nested\\_set.rb#L174](https://source.tags/3.4.2/lib/redmine/nested_set/issue_nested_set.rb#L174)

#14 - 2017-09-27 07:42 - Randa Bustami

sorry i didn't get your point  
what is exactly the wrong ?  
i compared the 2 code its different ;the file you send me the link and the picture i sent you, the code it different  
so how i can fix it in our file?  
many thanks for your help i do appreciated

#15 - 2017-09-27 08:43 - Randa Bustami

please note we didn't change any code, we use the standard files remdine team release  
how come the code of the file we have different from the code here " [source:tags/3.4.2/lib/redmine/nested\\_set/issue\\_nested\\_set.rb#L174](https://source.tags/3.4.2/lib/redmine/nested_set/issue_nested_set.rb#L174)"

#16 - 2017-09-27 12:24 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

Please look your source code carefully. rebuild\_tree should be no argument.  
Please use forum for question.  
We don't provide any technical support for specific environment.  
I think your issue tree was broken from long ago.  
Recent Redmine prevents it.

#17 - 2017-09-27 13:35 - Randa Bustami

we had installed the version again from the redmine and the issue is solved  
many thanks for your help

#18 - 2018-02-24 07:50 - Tomoko Shimizu

- Copied to Defect #28240: Issue parents are getting set incorrectly added

#19 - 2018-02-25 03:41 - Mischa The Evil

- Copied to deleted (Defect #28240: Issue parents are getting set incorrectly)

#20 - 2018-02-25 03:41 - Mischa The Evil

- Related to Defect #28240: Issue parents are getting set incorrectly added

Files

|                         |         |            |               |
|-------------------------|---------|------------|---------------|
| parents task.PNG        | 69 KB   | 2017-09-24 | Randa Bustami |
| subtask.PNG             | 64.3 KB | 2017-09-24 | Randa Bustami |
| remdine info.PNG        | 32.7 KB | 2017-09-25 | Randa Bustami |
| 2017-09-25_09-48-27.png | 54.5 KB | 2017-09-25 | Randa Bustami |
| rebuild tree result.png | 34.9 KB | 2017-09-25 | Randa Bustami |
| single rebuild tree.png | 103 KB  | 2017-09-25 | Randa Bustami |
| REBUILD SINGLE TREE.png | 33.7 KB | 2017-09-25 | Randa Bustami |
| REBUILD TREE.png        | 33.4 KB | 2017-09-25 | Randa Bustami |
| rebuild tree (2).png    | 31 KB   | 2017-09-26 | Randa Bustami |
| rebuid single tree2.png | 33.6 KB | 2017-09-26 | Randa Bustami |
| revert changes.png      | 43 KB   | 2017-09-26 | Randa Bustami |