

Redmine - Feature #27070

Allow setting "Parent issue" attribute in emails

2017-09-25 14:11 - Brandon Tarney

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Go MAEDA	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	4.0.0		
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<u>Feature</u> : Set the "Parent task" of an issue generated via email to redmine.			
<u>Context</u> : I am able to set project, tracker, priority, status, element, and estimated time fields but not "Parent task" by using colon-separated fields in the body of the email. I am able to set "Parent task" manually on-creation of a redmine issue or when editing an issue, so I know this functionality works in my current redmine setup.			
i.e. I send the following email-body to redmine, and it properly sets all fields except "Parent task"			
Description: Trying to set parent task as part of this email-generated redmine ticket			
Project: test-project			
Tracker: Task			
Priority: 3 - Normal			
Status: New			
Parent Task: 10871			
Element: Data Management			
Estimated time: 9			
Parent task: 10871			
Parent Task: 10871			
parent: 10871			
Parent: 10871			
Parent_Task: 10871			
Parent_task: 10871			
Parent_Id: 10871			
Parent Id: 10871			
Parent_id: 10871			
Parent id: 10871			
<b>Related issues:</b>			
Related to Redmine - Feature #19732: create subtask from mail			
Closed			

Associated revisions

Revision 17304 - 2018-04-24 04:40 - Go MAEDA

Allow setting "Parent issue" attribute in emails (#27070).

Patch by Mizuki ISHIKAWA.

Revision 17305 - 2018-04-24 07:01 - Go MAEDA

Fix mistakenly tampered fixture file (#27070).

History

#1 - 2017-09-25 17:22 - Toshi MARUYAMA

- Category set to Email receiving

#2 - 2017-09-25 17:24 - Toshi MARUYAMA

- Description updated

#3 - 2017-10-01 01:09 - Mischa The Evil

FTR & FWIW: this request arose from [Set 'Parent task' attribute via email issue creation](#) (and indirectly from [Incoming email - Parent Issue](#)).

**#4 - 2017-10-03 09:17 - Go MAEDA**

- Assignee set to Go MAEDA
- Target version set to Candidate for next major release

I think this feature should have been implemented along with #443.

**#5 - 2017-10-03 11:24 - Go MAEDA**

- Related to Feature #19732: create subtask from mail added

**#6 - 2017-10-03 11:24 - Go MAEDA**

- Assignee deleted (Go MAEDA)

**#7 - 2018-04-11 06:10 - Mizuki ISHIKAWA**

- File add\_parent\_issue.patch added

I wrote a patch to set the "parent task" attribute by email.

example:

```
parent issue: 1(id of parent issue)
```

You can also use the following key.

- parent issue
- Parent issue
- parent\_issue
- String set in "field\_parent\_issue" in the language you are using.
  - In the case of en: Parent task
  - In the case of fr: Tâche parente
  - In the case of ja: 親タスク

**#8 - 2018-04-12 00:33 - Go MAEDA**

- Target version changed from Candidate for next major release to 4.1.0

Mizuki ISHIKAWA wrote:

I wrote a patch to set the "parent task" attribute by email.

LGTM, setting target version to 4.1.0.

**#9 - 2018-04-24 04:46 - Go MAEDA**

- Subject changed from Set 'Parent task' attribute via email issue creation to Allow setting "Parent issue" attribute in emails
- Status changed from New to Closed
- Assignee set to Go MAEDA
- Target version changed from 4.1.0 to 4.0.0
- Resolution set to Fixed

Committed. You can set parent issue in incoming emails by using "Parent issue" or other language dependent keywords (e.g. "Parent task", "Tâche parente", "親タスク", etc).

Thank you for your contribution.

**Files**

add_parent_issue.patch	3.16 KB	2018-04-11	Mizuki ISHIKAWA
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