

Redmine - Defect #27072

Can't update Redmine : [...] activesupport [...] `require': No such file to load -- ../lib/redmine/Pagination (LoadError)

2017-09-25 15:47 - David BOUCHE

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	3.4.2
Resolution:	Invalid		
Description			
Can update Redmine, here's the error :			
<pre>2017-09-25T13:14:29.065Z: /home/*****/vendor/bundle/ruby/2.3.0/gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require': No such file to load -- ../lib/redmine/Pagination (LoadError)</pre>			
It seems that I'm not the only person to have this problem : https://stackoverflow.com/questions/46194782/redmine-erpmine-plug-in-error			
My redmine installation :			
Environment:			
Redmine version 3.3.3.stable			
Ruby version 2.3.3-p222 (2016-11-21) [x86_64-linux]			
Rails version 4.2.7.1			
Environment production			
Database adapter MySQL2			
SCM:			
Subversion 1.8.16			
Git 2.13.3			
Filesystem			
Redmine plugins:			
redmine_agile 1.4.4			
redmine_contacts 4.1.1			
redmine_contacts_helpdesk 3.0.8			
redmine_wktime 2.8			
How can we solve this and update our Redmine instances ?			
Thanks for your support, David			

History

#1 - 2017-09-25 17:05 - Toshi MARUYAMA

- Status changed from New to Needs feedback
- Priority changed from High to Normal

Please post full log.

#2 - 2017-09-27 11:26 - David BOUCHE

The log :

```
2017-09-25T15:37:57.315+02:00/home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require': No such file to load -- ../lib/redmine/Pagination (LoadError)
2017-09-25T15:37:57.315+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:37:57.315+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
```

gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:240:in `load_dependency'
2017-09-25T15:37:57.315+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `block in require'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:360:in `require_or_load'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/plugins/redmine_wktime/li
b/timelogcontroller_patch.rb:1:in `'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:233:in `require_dependency'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `block in require'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:240:in `load_dependency'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:317:in `depend_on'
2017-09-25T15:37:57.316+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/plugins/redmine_wktime/in
it.rb:7:in `'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/lib/redmine/plugin.rb:146
:in `load'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:240:in `load_dependency'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/lib/redmine/plugin.rb:146
:in `each'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `block in require'
2017-09-25T15:37:57.317+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/lib/redmine/plugin.rb:155
:in `block in load'
2017-09-25T15:37:57.318+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/config/initializers/30-re
dmine.rb:21:in `'
2017-09-25T15:37:57.318+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:268:in `load'
2017-09-25T15:37:57.318+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/notifications.rb:166:in `instrument'
2017-09-25T15:37:57.318+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:240:in `load_dependency'
2017-09-25T15:37:57.318+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:268:in `load'
2017-09-25T15:37:57.318+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:268:in `block in load'
2017-09-25T15:37:57.318+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:652:in `block in load_config_initializer'
2017-09-25T15:37:57.319+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:651:in `load_config_initializer'
2017-09-25T15:37:57.319+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:615:in `block in <class:Engine>'
2017-09-25T15:37:57.319+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:30:in `instance_exec'
2017-09-25T15:37:57.319+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:615:in `each'
2017-09-25T15:37:57.319+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:228:in `block in tso
rt_each'
2017-09-25T15:37:57.319+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:55:in `block in run_initializers'
2017-09-25T15:37:57.319+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:616:in `block (2 levels) in <class:Engine>'
2017-09-25T15:37:57.320+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:44:in `tsort_each_child'
2017-09-25T15:37:57.320+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:422:in `block (2 lev
els) in each_strongly_connected_component_from'
2017-09-25T15:37:57.320+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:44:in `each'
2017-09-25T15:37:57.320+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:415:in `call'
2017-09-25T15:37:57.320+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:350:in `block (2 lev
els) in each_strongly_connected_component'
2017-09-25T15:37:57.320+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:349:in `block in eac
h_strongly_connected_component'
2017-09-25T15:37:57.320+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:421:in `block in eac

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h_strongly_connected_component_from'
2017-09-25T15:37:57.320+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:415:in `each_strongl
y_connected_component_from'
2017-09-25T15:37:57.320+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:431:in `each_strongl
y_connected_component_from'
2017-09-25T15:37:57.321+02:00from config.ru:in `new'
2017-09-25T15:37:57.321+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:347:in `call'
2017-09-25T15:37:57.321+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/application.rb:352:in `initialize!'
2017-09-25T15:37:57.321+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:347:in `each_strongl
y_connected_component'
2017-09-25T15:37:57.321+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/config/environment.rb:14:
in `'
2017-09-25T15:37:57.321+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:226:in `tsort_each'
2017-09-25T15:37:57.321+02:00from config.ru:3:in `require'
2017-09-25T15:37:57.321+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:205:in `tsort_each'
2017-09-25T15:37:57.321+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:55:in `initialize'
2017-09-25T15:37:57.321+02:00from config.ru:3:in `block in <main>'
2017-09-25T15:37:57.321+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:347:in `each'
2017-09-25T15:37:57.321+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:54:in `run_initializers'
2017-09-25T15:37:57.321+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:55:in `instance_eval'
2017-09-25T15:37:57.322+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:49:in `eval'
2017-09-25T15:37:57.322+02:00from config.ru:in `'
2017-09-25T15:38:00.739+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:233:in `require_dependency'
2017-09-25T15:38:00.739+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:317:in `depend_on'
2017-09-25T15:38:00.740+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `block in require'
2017-09-25T15:38:00.740+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:38:00.740+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/plugins/redmine_wktime/in
it.rb:7:in `'
2017-09-25T15:38:00.740+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:38:00.740+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/lib/redmine/plugin.rb:155
:in `block in load'
2017-09-25T15:38:00.740+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:274:in `require'
2017-09-25T15:38:00.740+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:240:in `load_dependency'
2017-09-25T15:38:00.741+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:268:in `block in load'
2017-09-25T15:38:00.741+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:268:in `load'
2017-09-25T15:38:00.741+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/config/initializers/30-re
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dmine.rb:21:in `<top (required)>'
2017-09-25T15:38:00.741+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:240:in `load_dependency'
2017-09-25T15:38:00.741+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/lib/redmine/plugin.rb:146
:in `load'
2017-09-25T15:38:00.741+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/lib/redmine/plugin.rb:146
:in `each'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:615:in `each'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:616:in `block (2 levels) in <class:Engine>'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:615:in `block in <class:Engine>'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:651:in `load_config_initializer'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:30:in `instance_exec'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/notifications.rb:166:in `instrument'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/engine.rb:652:in `block in load_config_initializer'
2017-09-25T15:38:00.742+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/activesupport-4.2.7.1/lib/active_support/dependencies.rb:268:in `load'
2017-09-25T15:38:00.743+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:421:in `block in eac
h_strongly_connected_component_from'
2017-09-25T15:38:00.743+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:55:in `block in run_initializers'
2017-09-25T15:38:00.743+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:228:in `block in tso
rt_each'
2017-09-25T15:38:00.743+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:350:in `block (2 lev
els) in each_strongly_connected_component'
2017-09-25T15:38:00.743+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:422:in `block (2 lev
els) in each_strongly_connected_component_from'
2017-09-25T15:38:00.743+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:431:in `each_strongl
y_connected_component_from'
2017-09-25T15:38:00.744+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:44:in `each'
2017-09-25T15:38:00.744+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:44:in `tsort_each_child'
2017-09-25T15:38:00.744+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:415:in `call'
2017-09-25T15:38:00.744+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:415:in `each_strongl
y_connected_component_from'
2017-09-25T15:38:00.744+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:349:in `block in eac
h_strongly_connected_component'
2017-09-25T15:38:00.744+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:347:in `each'
2017-09-25T15:38:00.745+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:226:in `tsort_each'
2017-09-25T15:38:00.745+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:205:in `tsort_each'
2017-09-25T15:38:00.745+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/initializable.rb:54:in `run_initializers'
2017-09-25T15:38:00.745+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/railties-4.2.7.1/lib/rails/application.rb:352:in `initialize!'
2017-09-25T15:38:00.745+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:347:in `call'
2017-09-25T15:38:00.745+02:00from /home/bas/.rbenv/versions/2.3.3/lib/ruby/2.3.0/tsort.rb:347:in `each_strongl
y_connected_component'
2017-09-25T15:38:00.746+02:00from config.ru:3:in `require'
2017-09-25T15:38:00.746+02:00from config.ru:3:in `block in <main>'
2017-09-25T15:38:00.746+02:00from config.ru:in `new'
2017-09-25T15:38:00.746+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:55:in `instance_eval'
2017-09-25T15:38:00.746+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:55:in `initialize'
2017-09-25T15:38:00.746+02:00from config.ru:in `<main>'
2017-09-25T15:38:00.746+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/config/environment.rb:14:
in `<top (required)>'
2017-09-25T15:38:00.747+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:40:in `parse_file'
2017-09-25T15:38:00.747+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:49:in `eval'
2017-09-25T15:38:00.747+02:00from /home/bas/app_6ddcd29e-2372-4bca-8afc-fca8b30107ca/vendor/bundle/ruby/2.3.0/
gems/rack-1.6.8/lib/rack/builder.rb:49:in `new_from_string'
```

Thanks for your support,
David

#3 - 2017-09-27 12:29 - Toshi MARUYAMA

- Category deleted (Issues)
- Status changed from Needs feedback to Closed
- Resolution set to Invalid

It is obvious redmine_wktime plugin problem.

#4 - 2022-12-22 07:46 - Dimitar (RedmineUP)

Dear David,

This is Dimitar from the [RedmineUP](#) Support Team.

I see that you have some of our plugins on your list:

redmine_agile	1.4.4
redmine_contacts	4.1.1
redmine_contacts_helpdesk	3.0.8

May I ask - is the reported problem still appearing to your Redmine?

We look forward to hearing from you.

Best Regards,

Dimitar from the RedmineUP Support Team

David BOUCHE wrote:

Can update Redmine, here's the error :

[...]

It seems that I'm not the only person to have this problem : <https://stackoverflow.com/questions/46194782/redmine-erpmine-plugin-in-error>

My redmine installation :

[...]

How can we solve this and update our Redmine instances ?

Thanks for your support,
David