

## Redmine - Defect #27310

### mail on SSL 465 not working

2017-10-26 20:04 - Mohammed Ibrahim

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.4.1
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Hello</p> <p>Redmine was working greate on port 25 on sending mails, but this port is closed for security, now the only available port is 465, i configured as:</p> <pre>production:   delivery_method: :smtp   smtp_settings:     address: mail.mailserver.com     port: 465     ssl: true     enable_starttls_auto: true     domain: mail.mailserver.com     user_name: redmine@mail.com     password: PASS</pre> <p>I tried with "quotes" and without, I tried to empty the file "config/configuration.yml", and make only the production config</p> <p>It keeps giving me the "An error occurred while sending mail (Timeout::Error)" on both testing mail and when i try to send to any user</p> <p>redmine version 2.4 ruby 1.9 gem 1.8.23</p> <p>Any help please?</p>			

#### History

##### #1 - 2017-10-27 04:18 - Toshi MARUYAMA

- Description updated

Please use forum for question.  
Redmine 2.4 is not supported.

##### #2 - 2017-10-27 04:18 - Toshi MARUYAMA

- Status changed from New to Closed
- Priority changed from High to Normal
- Resolution set to Invalid

#### Files

Screenshot from 2017-10-26 20-04-29.png	47.3 KB	2017-10-26	Mohammed Ibrahim
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