

Redmine - Defect #27310

mail on SSL 465 not working

2017-10-26 20:04 - Mohammed Ibrahim

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.4.1
Resolution:	Invalid		
Description			
<p>Hello</p> <p>Redmine was working greate on port 25 on sending mails, but this port is closed for security, now the only available port is 465, i configured as:</p> <pre>production: delivery_method: :smtp smtp_settings: address: mail.mailserver.com port: 465 ssl: true enable_starttls_auto: true domain: mail.mailserver.com user_name: redmine@mail.com password: PASS</pre> <p>I tried with "quotes" and without, I tried to empty the file "config/configuration.yml", and make only the production config</p> <p>It keeps giving me the "An error occurred while sending mail (Timeout::Error)" on both testing mail and when i try to send to any user</p> <p>redmine version 2.4 ruby 1.9 gem 1.8.23</p> <p>Any help please?</p>			

History

#1 - 2017-10-27 04:18 - Toshi MARUYAMA

- Description updated

Please use forum for question.
Redmine 2.4 is not supported.

#2 - 2017-10-27 04:18 - Toshi MARUYAMA

- Status changed from New to Closed
- Priority changed from High to Normal
- Resolution set to Invalid

Files

Screenshot from 2017-10-26 20-04-29.png	47.3 KB	2017-10-26	Mohammed Ibrahim
---	---------	------------	------------------