When adding issue relations, under certain conditions, it is not possible for the model validations to check whether a new relation can be added. This results in an ActiveRecord::RecordNotUnique error to be thrown due to the UNIQUE index on the database.

There are two cases where this can occur:

The first case are race conditions with multiple quick attempts to add the relation which end up on multiple worker processes and are handled concurrently. This is a common (but generally rather unlikely) issue with all unique validations on models.

The second case (which in this case is a logic issue) is triggered if there already are directed relations between issues and a user tries to add the reverse relation. Consider this case:

- There exists a precedes relation between issues 1 and 2.
- The user tries to add a follows relation between issues 2 and 1
  - After validation but before save, the new relation is normalized in Relation#handle_issue_order to be saved as "1 precedes 2".
  - A save of this normalized relation triggers the uniqueness constraint on the database and results in an unhandled ActiveRecord::RecordNotUnique error

The root cause of the issue is that the normalization happens after validation. This was moved from before_validation to @before_save in r3191. I guess his was done so that validation errors do not alter the displayed form with the validation errors.

The attached patch (which I extracted from Planio) tries to deal with this situation by handling the exception in the controller and to add a generic error to the model. This can handle both cases described above without an unhandled exception by showing a suitable error message to all clients.
I confirmed the problem by trying the second case. Setting target version to 3.3.6.

Started POST "/issues/32/relations" for 127.0.0.1 at 2018-01-06 05:09:31 +0000

Processing by IssueRelationsController#create as JS

Parameters: {"utf8"=>"✓", "relation"=>{"relation_type"=>"follows", "issue_to_id"=>"31", "delay"=>""}, "commit"=>"Add", "issue_id"=>"32"}

... (snip)

... (snip)

Completed 500 Internal Server Error in 90ms (ActiveRecord: 13.8ms)

ActiveRecord::RecordNotUnique (SQLite3::ConstraintException: UNIQUE constraint failed: issue_relations.issue_from_id, issue_relations.issue_to_id: INSERT INTO "issue_relations" ("issue_from_id", "issue_to_id", "relation_type", "delay") VALUES (?, ?, ?, ?)):

app/controllers/issue_relations_controller.rb:49:in `create'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'

#2 - 2018-01-07 01:41 - Go MAEDA
- Status changed from New to Resolved
- Assignee set to Go MAEDA

Committed to the trunk.

Thank you for investigating and fixing this issue.

#3 - 2018-01-07 02:34 - Go MAEDA
- Status changed from Resolved to Closed

Merged the fix to stable branches.

Files

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<th>Date</th>
<th>Author</th>
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<td>0001-Handle-validation-errors-on-reverse-issue-relations.patch</td>
<td>1.03 KB</td>
<td>2017-12-01</td>
<td>Holger Just</td>
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