

Redmine - Patch #2780

Closed issues assigned to people are confusing

2009-02-18 18:30 - Thomas Pihl

Status:	Closed	Start date:	2009-02-18
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:			
Description Some customers use assignment as the way to push an issue forward. They do however forget to clear assignment when they close issues, cluttering up "my page", statistics and filters showing issues to be handled. Since we never found a reason to assign a closed issue (if we need to assign it, it should have an open status), we patched /app/models/issue.rb to clear assigned if saving with a status that is closed. This might be useful for others. If implemented in base Redmine there might be reasons to make this configurable IF someone do assign closed issues for a purpose. There might be a nifty way to do this by plugin, i'm not all that up to speed with the hooks and stuff yet. /T			

History

#1 - 2009-02-19 06:41 - Eric Davis

Clearing the assignment might not be desirable, in case the issue was reopened later.

If you wanted to pluginize this, this code should work (using my head as the Ruby interpreter)

```
# Create a directory in vendor/plugins and save this code to a init.rb in there
module UnassignIssuesWhenClosed
  def self.included(base)
    base.send(:include, InstanceMethods)
    base.class_eval do
      before_save :unassign_if_closed
    end
  end

  module InstanceMethods
    def unassign_if_closed
      self.assigned_to = nil if IssueStatus.find(status_id).is_closed
    end
  end
end
Issue.send(:include, UnassignIssuesWhenClosed)
```

#2 - 2009-03-04 07:26 - Ewan Makepeace

-1

PLEASE dont do this. We assign every closed issue to the developer who should be credited and then compute daily, monthly and annual throughput - and pay bonuses and in some cases hourly rate (for outsourced work) based on those numbers. Clearing that field would be a huge blow.

#3 - 2009-03-04 07:28 - Ewan Makepeace

PS I dont think having closed issues assigned clutters any of the views or the statistics? Certainly never run across any issues in that regard - most views are filtered to open views anyway?

#4 - 2009-03-09 07:25 - Thomas Pihl

Sounds like a configurable plugin might be the best solution :)

TY Eric for the plugin-pointer.

/T

#5 - 2011-03-25 09:12 - Etienne Massip

- *Category set to Issues workflow*

#6 - 2013-02-18 11:11 - Jan Niggemann (redmine.org team member)

-1 also from me, I don't think the majority of users would need this

#7 - 2013-02-26 04:13 - Mischa The Evil

Jan Niggemann wrote:

-1 also from me, I don't think the majority of users would need this

I agree. A plugin solution would be best for this if such is required.

#8 - 2016-12-30 08:58 - Go MAEDA

- *Status changed from New to Closed*

It is a special requirement unique to the author's organization, not appropriate for Redmine core.
Closing.

Files

assigned-clear.patch	451 Bytes	2009-02-18	Thomas Pihl
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