Redmine - Defect #27878

Internal error in administration (redmine v3.4.3)

2018-01-02 11:38 - Van Phan

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	3.4.3

Description

Dear,

Occur below error when I try to access on editing user and settings in administratio

```
Internal error
An error occurred on the page you were trying to access.
If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

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Information


Redmine 3.4.3.stable
Environment:
  Redmine version                3.4.3.stable
  Ruby version                   2.2.5-p319 (2016-04-26) [x86_64-linux]
  Rails version                  4.2.8
  Environment                    production
  Database adapter               Mysql2
SCM:
  Subversion                     1.7.14
  Filesystem
Redmine plugins:
  no plugin installed
```

Could you help me solution to resolve it asap.

Thank you!

History

#1 - 2018-01-03 11:25 - Toshi MARUYAMA

- Category deleted (Issues)

- Status changed from New to Closed

- Priority changed from Urgent to Normal

- Resolution set to Invalid

Please use forum for question.