# Redmine - Defect #27984

## Arabic Support Issues

2018-01-13 12:43 - Omar Shaker

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | | | **% Done:** | 0% |
| **Category:** | Issues | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | | |
| **Resolution:** | Invalid | | **Affected version:** | 3.4.3 |

| **Description** |
|---|
| Hi, |
| When ever I write using Arabic language in redmine, I get an internal error. |

| **Related issues:** | |
|---|---|
| Related to Redmine - Feature #31921: Changes to properly support 4 byte chara... | **Closed** |

## History

**#1 - 2018-01-13 13:13 - Toshi MARUYAMA**

*- Status changed from New to Closed*

*- Priority changed from Urgent to Normal*

*- Resolution set to Invalid*

Please use forum for question.

**#2 - 2018-01-13 13:21 - Omar Shaker**

log says:

ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '\xD9\x82\xD9\x8A\xD8\xBA...' for column 'notes' at row 1: INSERT INTO
`journals` (`journalized_id`, `journalized_type`, `user_id`, `notes`, `created_on`) VALUES (28, 'Issue', 6, '□□□□□□□□', '2018-01-13 15:26:00')):
app/models/journal.rb:82:in `save'
app/models/issue.rb:1839:in `create_journal'
app/models/issue.rb:210:in `create_or_update'
app/controllers/issues_controller.rb:558:in `block in save_issue_with_child_records'
app/controllers/issues_controller.rb:546:in `save_issue_with_child_records'
app/controllers/issues_controller.rb:168:in `update'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'

**#3 - 2018-01-13 13:25 - Omar Shaker**

Toshi MARUYAMA wrote:

> Please use forum for question.

okay: https://www.redmine.org/boards/1/topics/54399

help please

**#4 - 2019-08-17 18:29 - Marius BĂLTEANU**

*- Related to Feature #31921: Changes to properly support 4 byte characters (emoji) when database is MySQL added*