Redmine - Defect #28209

cannot download attachment .vsd

2018-02-18 16:58 - Anonymous

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	

Description

I have some problem with my Redmine server.

I have some attachments file that formated from visio (.vsd documents).

Where the file downloaded from our server, this is the production.log in the server :

```
Started GET "/redmine/dmsf/files/2427/download" for 114.124.141.205 at 2018-02-18 22:51:36 +0700
Processing by DmsfFilesController#show as HTML
  Parameters: {"download"=>"", "id"=>"2427"}
  Current user: harapan (id=124)
2018-02-18 22:51:36 harapan@114.124.141.205/: downloaded dmsf://crt/2427/4802
Sent file /var/www/redmine/files/dmsf/p_crt/170924140613_2427_Compositional_Tpc_and_Ppc.vsd (0.1ms
)
Completed 200 OK in 40.3ms (ActiveRecord: 23.3ms)
```

but in the browser don't download anything

how to resolve this issues?

History

#1 - 2018-02-18 17:01 - Anonymous

I have some problem with my Redmine server.

I have some attachments file that formated from visio (.vsd documents).

Where the file downloaded from our server, this is the production.log in the server :

```
Started GET "/redmine/dmsf/files/2427/download" for 114.124.141.205 at 2018-02-18 22:51:36 +0700
Processing by DmsfFilesController#show as HTML
Parameters: {"download"=>"", "id"=>"2427"}
Current user: harapan (id=124)
2018-02-18 22:51:36 harapan@114.124.141.205/: downloaded dmsf://crt/2427/4802
Sent file /var/www/redmine/files/dmsf/p_crt/compo.vsd (0.1ms)
Completed 200 OK in 40.3ms (ActiveRecord: 23.3ms)
```

but in the browser don't download anything

how to resolve this issues?

#2 - 2018-02-18 17:05 - harapan harapan

I have same issues like this

#3 - 2018-02-18 18:55 - Marius BĂLTEANU

- Description updated

- Status changed from New to Closed

- Resolution set to Invalid

/redmine/dmsf/files/... is not a route from Redmine core. It seems to be from the DMSF plugin, please contact plugin author or try without plugins.