

Redmine - Defect #28337

Problem when creating PDF with too many columns

2018-03-14 16:21 - Vincent Robert

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Third-party libraries	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.4
Resolution:	Duplicate		
Description			
The application does not respond if we try to export issues to PDF with too many columns (more than 60).			
How to reproduce this bug:			
1. Create many issue custom fields			
You can use this command in the console: <code>(1..60).each { i CustomField.new(IssueCustomField.last.attributes.merge!({id:nil,name:"test-#{i}", is_for_all: true})).save }</code>			
2. Go to /issues page			
3. Choose to display every columns and apply the filter			
4. Try to export to PDF			
This bug seems to come from the RBPdf Gem. An infinite loop may appear in the "Write" method here: https://github.com/naitoh/rbpdf/blob/0eff3fdae5a17ec111b63e3825b358a6b34c3f56/lib/rbpdf.rb#L4510			
This infinite loop could overload the server and affect website availability.			
Related issues:			
Is duplicate of Redmine - Defect #23962: Redmine Out of Memory Exception whe...			New

History

#1 - 2018-03-15 09:45 - Stephane Evr

This is related to [#23962](#)

#2 - 2018-03-15 14:38 - Vincent Robert

Stephane Evr wrote:

This is related to [#23962](#)

Yes, that's the same issue. And I have applied your temporary patch on my Redmine applications. Thank you.

#3 - 2018-03-15 14:53 - Marius BĂLTEANU

- Is duplicate of Defect #23962: Redmine Out of Memory Exception when exporting issues with lots of columns (> 50) to PDF added

#4 - 2018-03-15 14:54 - Marius BĂLTEANU

- Status changed from New to Closed

- Priority changed from High to Normal

- Resolution set to Duplicate

Vincent Robert wrote:

Stephane Evr wrote:

This is related to [#23962](#)

Yes, that's the same issue. And I have applied your temporary patch on my Redmine applications. Thank you.

Thanks for reporting the duplication. I'm closing this one.