

Redmine - Defect #28519

Redmine csv export encoding problem

2018-04-10 09:28 - Aziz Öğütlü

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	l18n	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.4
Resolution:	Invalid		
Description We're using Redmine 3.3.0 and we've updated to 3.4.4 version with language Turkish (on locales/tr.yml encoding is ISO-8859-9). When we're using old version, open exported csv issue list has successfully opened with MS Excel (version 2016). But on new version, Turkish characters are corrupted. I also see #11116 issue is similar, but cannot fix on new version. Could you please help on this?			

History

#1 - 2018-04-10 11:29 - Go MAEDA

- File *issues-3_3.csv* added
- File *issues-trunk.csv* added
- Status changed from *New* to *Needs feedback*

I tested with Redmine 3.3 and trunk, but I could not find the difference. LibreOffice can handle both files properly (I didn't test Mircosoft Excel because I don't have it).

Can your Excel open [issues-trunk.csv](#) ?

#2 - 2018-04-10 13:52 - Aziz Öğütlü

Yes, we've tested csv files and could open them.
We've had problem on encoding on version 3.3.0 and we're using patch that comments out lib/redmine/export/csv.rb BOM lines. (Also we use patch in new version)
When removed the patch, problem's resolved.

Thank you for your support.

#3 - 2018-04-10 16:34 - Go MAEDA

- Status changed from *Needs feedback* to *Closed*
- Resolution set to *Invalid*

My understanding is that the problem you reported was caused by your custom patch and now the problem was resolved by removing the patch.

I am closing this issue. Thank you for the feedback.

Files

issues-3_3.csv	494 Bytes	2018-04-10	Go MAEDA
issues-trunk.csv	525 Bytes	2018-04-10	Go MAEDA