# Redmine - Defect #28558

## OpenLDAP

2018-04-14 13:47 - Brian Rose

Status:	New	Start date:	Start date:	
Priority:	Normal	Due date:	Due date:	
Assignee:		% Done:	0%	
Category:	Accounts / authentication	Estimated time:	0.00 hour	
Target version:				
Resolution:		Affected version:	3.4.3	
Description				

## Description

Disclaimer: I am not an IT pro, I just play one on TV.

I am trying to migrate a Redmine instance from one server to another. The last bit that I am trying to get working is to connect Redmine to OpenLDAP.

My server configuration (details attached) is an Ubuntu 16.04.04 Server, with OpenLDAP 2.4.42 and Redmine 3.4.4. Note that this machine has a self-signed security certificate.

I am able to connect to the LDAP server with Apache Directory Studio and also Idapsearch on the command line.

LDAPTLS\_REQCERT=never ldapsearch -D "cn=admin,dc=ubuntutest" -W -p 389 -h ubuntutest -b "dc=ubuntutest" -s sub -x -ZZ "(objectclass=\*)"

When I configure the LDAP connection in Redmine and test it, I get the following error.

Unable to connect (SSL\_connect SYSCALL returned=5 errno=0 state=SSLv2/v3 read server hello A)

I have a feeling this has to do with the self signed cert in some way, but I am not sure where to start looking here.

#### Any ideas?

## History

### #1 - 2018-04-21 03:59 - Brian Rose

Note that this functions with the LDAPS box unchecked.

### #2 - 2018-09-13 14:52 - Gregor Schmidt

LDAPS will use a different port than LDAP. The default ports are 389 for LDAP and 636 for LDAPS.

There is a different LDAP mode called START\_TLS which is currently not supported by Redmine. LDAP+START\_TLS will be using the same port as plain LDAP, i.e. 389 by default. Maybe Idap\_search is using this mode of operation?

## #3 - 2018-09-13 15:36 - Brian Rose

As I understand LDAP + START\_TLS is the preferred method over LDAPS. Most current tutorials on setting up a secure LDAP server use this method.

Start TLS is defined in the current LDAP RFC. Is there any particular reason why Redmine cannot support it?

#### Files

REDMINE-backup-sharesafe.rtf

133 KB 2018-04-14

Brian Rose