# Redmine - Feature #28561

## Add note about link validity to password lost email

2018-04-16 11:31 - Gregor Schmidt

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | Go MAEDA | | **% Done:** | 0% |
| **Category:** | Accounts / authentication | | **Estimated time:** | 0.00 hour |
| **Target version:** | 4.0.0 | | | |
| **Resolution:** | Fixed | | | |

### Description

The password-lost link may be used only once. But this piece of information is not presented to the user. We are regularly seeing confusion about this with [Planio](#) customers.

The attached patch (based on [r17296](#)) adds a short note about the link validity to the mail content.

> Please be aware that you may change the password only once using this link.

I think it might clear some confusion and should make resetting the password easier.

This patch was inspired by Go MAEDA.

### Related issues:

| | | |
|---|---|---|
| Related to Redmine - Patch #29781: Prevent users from getting stuck with an e... | | **Closed** |

## Associated revisions

### Revision 17307 - 2018-04-24 17:02 - Go MAEDA

Add note about link validity to password lost email (#28561).

Patch by Gregor Schmidt.

### Revision 17308 - 2018-04-24 17:09 - Go MAEDA

Add mail_body_lost_password_validity string to locales (#28561).

## History

### #1 - 2018-04-16 11:59 - Go MAEDA

*- Target version set to Candidate for next major release*

Thank you for implementing this feature. I think this patch should improve UX of the lost password feature.

### #2 - 2018-04-16 12:03 - Gregor Schmidt

*- File 0001-Add-note-about-validity-of-password-lost-link.patch added*

Updated the patch to include the Japanese translation provided by Go MAEDA.

### #3 - 2018-04-22 08:57 - Go MAEDA

*- Target version changed from Candidate for next major release to 4.1.0*

Setting target version to 4.1.0.

### #4 - 2018-04-24 17:02 - Go MAEDA

*- Status changed from New to Resolved*

*- Assignee set to Go MAEDA*

*- Target version changed from 4.1.0 to 4.0.0*

*- Resolution set to Fixed*

Committed. Thank you for sharing the patch.

**#5 - 2018-04-24 17:10 - Go MAEDA**

*- Status changed from Resolved to Closed*

**#6 - 2018-10-18 03:19 - Go MAEDA**

*- Related to Patch #29781: Prevent users from getting stuck with an expired password recovery token in their session added*

**Files**

| | | | |
|---|---|---|---|
| 0001-Add-note-about-validity-of-password-lost-link.patch | 2.73 KB | 2018-04-16 | Gregor Schmidt |
| 0001-Add-note-about-validity-of-password-lost-link.patch | 3.57 KB | 2018-04-16 | Gregor Schmidt |