## Redmine - Defect #28659

# Redmine 3.4-stable + Passenger failed to start: cannot load such file -- bundler/setup (LoadError)

2018-04-28 18:49 - herbert koelman

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid	Affected version:	3.4.2

## Description

When I try to access Redmine through passenger I end up with a web page that says:

Application error

Rails application failed to start properly

The Apache error log records these error messages:

```
/usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require': cannot load such file --bundler/setup (LoadError)

from /usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require'
from /home/redmine/redmine/config/boot.rb:4:in `<top (required)>'
from /usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require'
from /usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require'
from /home/redmine/redmine/public/dispatch.fcgi:3:in `<main>'
```

The relevant line seems to be /home/redmine/config/boot.rb:4:in `<top (required)>'.

```
# Set up gems listed in the Gemfile.
ENV['BUNDLE_GEMFILE'] ||= File.expand_path('../../Gemfile', __FILE__)
require 'bundler/setup' if File.exists?(ENV['BUNDLE_GEMFILE'])
```

#### I'm running:

- Redmine 3.4-stable (as returned by git status)
- Fedora 27
- Passenger-5.2.1
- Using postgresql 9.6.8

Redmine starts up when I use rails' web server bundle exec rails server webrick -e production.

Any help is welcomed

## History

#### #1 - 2018-04-29 01:35 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Probably this is not a defect of Redmine core but a problem of installation. Please use forums for question after reading How to request help.

2025-05-03 1/1