

Redmine - Defect #28659

Redmine 3.4-stable + Passenger failed to start: cannot load such file -- bundler/setup (LoadError)

2018-04-28 18:49 - herbert koelman

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	3.4.2
Resolution:	Invalid		

Description

When I try to access Redmine through passenger I end up with a web page that says :

```
Application error

Rails application failed to start properly

The Apache error log records these error messages:

/usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require': cannot load such file -- bundler/setup (LoadError)
  from /usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require'
  from /home/redmine/redmine/config/boot.rb:4:in `<top (required)>'
  from /usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require'
  from /usr/share/rubygems/rubygems/core_ext/kernel_require.rb:55:in `require'
  from /home/redmine/redmine/public/dispatch.fcgi:3:in `<main>'

The relevant line seems to be /home/redmine/redmine/config/boot.rb:4:in `<top (required)>'.

# Set up gems listed in the Gemfile.
ENV['BUNDLE_GEMFILE'] ||= File.expand_path('../..//Gemfile', __FILE__)

require 'bundler/setup' if File.exists?(ENV['BUNDLE_GEMFILE'])

I'm running:

- Redmine 3.4-stable (as returned by git status)
- Fedora 27
- Passenger-5.2.1
- Using postgresql 9.6.8



Redmine starts up when I use rails' web server bundle exec rails server webrick -e production.



Any help is welcomed


```

History

#1 - 2018-04-29 01:35 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

Probably this is not a defect of Redmine core but a problem of installation. Please use forums for question after reading [How to request help](#).