

## Redmine - Defect #28864

### Internal Server Error on query with users

2018-05-23 15:05 - Frank Hebold

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Custom fields	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.3.1
<b>Resolution:</b>	Invalid		

**Description**

I have two queries. Both are using a custom field where users of redmine are linked to issues. (not as assignee, but associated)  
On one I get this error in my logs:

custom field 61 is the one making trouble

```
Started GET "/projects/computer/issues?utf8=%E2%9C%93&set_filter=1&f%5B%5D=status_id&op%5Bstatus_id%5D=*&f%5B%5D=tracker_id&op%5Btracker_id%5D=%3D&v%5Btracker_id%5D%5B%5D=14&f%5B%5D=&c%5B%5D=subject&c%5B%5D=cf_58&c%5B%5D=status&c%5B%5D=cf_57&c%5B%5D=cf_59&c%5B%5D=cf_64&c%5B%5D=cf_63&c%5B%5D=cf_62&c%5B%5D=cf_53&c%5B%5D=cf_61&group_by=cf_46&t%5B%5D=" for 192.168.2.167 at 2018-05-23 15:03:53 +0200
Processing by IssuesController#index as HTML
Parameters: {"utf8"=>"", "set_filter"=>"1", "f"=>["status_id", "tracker_id", ""], "op"=>{"status_id"=>"*", "tracker_id"=>""}, "v"=>{"tracker_id"=>["14"]}, "c"=>["subject", "cf_58", "status", "cf_57", "cf_59", "cf_64", "cf_63", "cf_62", "cf_53", "cf_61"], "group_by"=>"cf_46", "t"=>[""], "project_id"=>"computer"}
Current user: hebold (id=61)
Rendered queries/_filters.html.erb (12.9ms)
Rendered queries/_columns.html.erb (1.5ms)
Rendered issues/_list.html.erb (273.2ms)
Rendered issues/index.html.erb within layouts/base (292.2ms)
Completed 500 Internal Server Error in 442ms (ActiveRecord: 84.3ms)

ActionView::Template::Error (undefined local variable or method `item' for #<#<Class:0x00563c5e6ea e88>:0x007f128233ed70>):
 28:   <% end %>
 29:   <tr id="issue-<%= issue.id %>" class="hascontextmenu <%= cycle('odd', 'even') %> <%= issue.css_classes %> <%= level > 0 ? "idnt idnt-#{level}" : nil %>">
 30:     <td class="checkbox hide-when-print"><%= check_box_tag("ids[]", issue.id, false, :id = > nil) %></td>
 31:     <% query.inline_columns.each do |column| %>
 32:       <%= content_tag('td', column_content(column, issue), :class => column.css_classes) %>
 33:     <% end %>
 34:   </tr>
app/helpers/queries_helper.rb:132:in `block in column_content'
app/helpers/queries_helper.rb:132:in `collect'
app/helpers/queries_helper.rb:132:in `column_content'
app/views/issues/_list.html.erb:31:in `block (3 levels) in _app_views_issues__list_html_erb__2826051833959946854_47408662523580'
app/views/issues/_list.html.erb:30:in `each'
app/views/issues/_list.html.erb:30:in `block (2 levels) in _app_views_issues__list_html_erb__2826051833959946854_47408662523580'
app/helpers/issues_helper.rb:56:in `block in grouped_issue_list'
app/helpers/issues_helper.rb:30:in `block in issue_list'
app/helpers/issues_helper.rb:26:in `each'
app/helpers/issues_helper.rb:26:in `issue_list'
app/helpers/issues_helper.rb:41:in `grouped_issue_list'
app/views/issues/_list.html.erb:16:in `block in _app_views_issues__list_html_erb__2826051833959946854_47408662523580'
app/views/issues/_list.html.erb:1:in `_app_views_issues__list_html_erb__2826051833959946854_47408662523580'
```

```
app/views/issues/index.html.erb:74:in `app_views_issues_index_html_erb__1941775417574223512_474
08641264820'
app/controllers/issues_controller.rb:76:in `block (2 levels) in index'
app/controllers/issues_controller.rb:75:in `index'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

## History

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### #1 - 2018-05-24 17:24 - Frank Hebold

I found out, that multiple values seems to be the issue here. Does the custom field only hold one entry the query works just as intended, even if multiple values are allowed in the configuration, but only if this feature is not used.

### #2 - 2018-05-28 15:00 - Frank Hebold

- *Status changed from New to Resolved*

It's on Debian.

### #3 - 2019-02-14 21:36 - Marius BĂLTEANU

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*

### #4 - 2019-02-14 21:37 - Marius BĂLTEANU

Frank Hebold wrote:

It's on Debian.

Thanks for your feedback.