Redmine - Defect #28919

Cannot update issue when removing locked users to watchers list

2018-05-31 09:52 - Vincent Caron

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|---|---------|-------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Issues | Estimated time: | 0.00 hour |
| Target version: | | | |
| Resolution: | Invalid | Affected version: | 3.4.4 |
| Description | | | |
| Steps to reproduce (in my case with Redmine 3.4.4) : | | | |
| create user 'bob' create issue #1 add 'bob' to watcher list lock 'bob' account remove 'bob' from #1's watcher list try to update #1 with a new comment | | | |
| Result is 'watchers is invalid' and issue cannot be updated. | | | |
| Workaround : | | | |

- · unlock 'bob' account
- re-add 'bob' in #1's watcher list
- lock 'bob' account

Summary : don't remove locked users to issue's watcher list, it's currently buggy.

History

#1 - 2018-05-31 11:58 - Go MAEDA

I could not reproduce the problem with Redmine 3.4.5.

Do you use plugins? This issue may be caused by some plugins. Please try again after uninstalling all plugins.

#2 - 2018-05-31 12:47 - Vincent Caron

Indeed, I have a few plugins. One is 'Redmine Auto Watch', seems a good candidate to turn off, I'll have a try.

#3 - 2018-05-31 12:54 - Vincent Caron

- Status changed from New to Resolved

OKayyy, that's definitively 'Redmine Auto Watch'. I could not reproduce the problem once this plugin was turned off.

Thanks a lot for the quick triaging, and sorry for the false report. I'll check with the plugin code and author.

#4 - 2018-05-31 14:50 - Go MAEDA

- Status changed from Resolved to Closed
- Resolution set to Invalid

Thank you for sharing the information. I am happy to know that the plain Redmine has no problem and your Redmine instance is now working fine.