

Redmine - Defect #29032

Files and attachements uploads failing

2018-06-14 12:52 - Jan Mrazek

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.4.5
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>I cannot uplod Files to issues and into Files module in project. There is no progress bar appearing, juns maximal file size (see attached picture].</p> <p>This appeared after I upgraded redmine from 3.3 to 3.4.5</p> <p>My curent configuration is</p> <p>Environment:</p> <p>Redmine version 3.4.5.stable</p> <p>Ruby version 2.3.3-p222 (2016-11-21) [x86_64-linux-gnu]</p> <p>Rails version 4.2.8</p> <p>Environment production</p> <p>Database adapter PostgreSQL</p> <p>SCM:</p> <p>Git 2.11.0</p> <p>Filesystem</p> <p>Redmine plugins:</p> <p>a_common_libs 2.4.0</p> <p>redmine_add_ldap_user_to_group 0.1.0</p> <p>redmine_apijs 5.3.0</p> <p>redmine_checklists 3.1.11</p> <p>redmine_contacts 4.1.2</p> <p>redmine_dmsf 1.6.2 devel</p> <p>redmine_impersonate 1.0.0</p> <p>reminderemails 0.0.1</p> <p>under_construction 2.0.6</p> <p>In Production.log, there is no error</p> <p>Started POST "/uploads.js?attachment_id=1&amp;filename=4E_Manual_kol.pdf&amp;content_type=application%2Fpdf" for 10.0.3.110 at 2018-06-14 12:07:11 +0200</p> <p>Processing by AttachmentsController#upload as JS</p> <p>Parameters: {"attachment_id"=&gt;"1", "filename"=&gt;"4E_Manual_kol.pdf", "content_type"=&gt;"application/pdf"}</p> <p>Current user: honza (id=3)</p> <p>Saving attachment '/opt/redmine/current/files/2018/06/180614120711_4E_Manual_kol.pdf' (5028978 bytes)</p> <p>APIJS::AttachmentPatch#update_date: exiftool -FastScan -IgnoreMinorErrors -DateTimeOriginal -S3 /opt/redmine/current/files/2018/06/180614120711_4E_Manual_\$</p> <p>Rendered attachments/upload.js.erb (0.8ms)</p> <p>Completed 200 OK in 202ms (Views: 6.5ms   ActiveRecord: 36.8ms)</p> <p>In Issues module &gt; The file is stored as expected but no link is visible.</p> <p>In Files module &gt; Module says "File is invalid", but it is stored as expected (redmine/files/2018/06/...), no link visible</p> <p>Do you have any hint, what to check?</p> <p>Many thanks for any clue.</p>			

History

#1 - 2018-06-14 17:10 - Marius BĂLTEANU

- Status changed from New to Needs feedback
- Priority changed from High to Normal

Please try without any plugins because from your logs, the issue seems to be generated by redmine\_apijs plugin.

This is the Redmine issue tracker for reporting bugs or feature requests about the Redmine core software.

**#2 - 2018-06-14 21:59 - Jan Mrazek**

Yes, problem was APIJS plugin. I forgot to check cpompatibility with redmine 3.4.x after upgrade. Sorry for bothering you and thanks for hint!

**#3 - 2018-06-14 22:57 - Marius BĂLTEANU**

- Status changed from Needs feedback to Closed
- Resolution set to Invalid

Thanks for your feedback.

**Files**

files_upload.png	7.77 KB	2018-06-14	Jan Mrazek
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