

Redmine - Defect #29226

Email delivery error: 550 Mailbox not found or access denied , there is an invalid email address

2018-07-12 12:08 - li gh

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category: Email notifications	Estimated time: 0.00 hour
Target version:	Affected version: 3.4.3
Resolution: Duplicate	

Description

For example:
In a project , members :user1,user2,user3.
user1: user1@xxxx.com
user2: user2@xxxx.com
user3: user3@xxxx.com

When create a news , normally all users receive a mail notification .
If the user3@xxxx.com is invalid for some reasons , the news will be created successfully, but the mail notification will be failed , all other members (user1,user2) cannot receive the mail.

Log:

```
Started POST "/news/171/comments" for 10.1.10.22 at 2018-07-12 17:24:49 +0800
Processing by CommentsController#create as HTML
Parameters: {"utf8"=>"?",
"authenticity_token"=>"GmhU0PwwRK39intG3e/pjLKWhMkTTY1llhdLMLG+DCXSTokSuzB9lZpTvfV2ay5+Ef5EMKp7CQ0H1MoH8GCw==", "comment"=>{"comments"=>"<p>7+2</p>\r\n"}, "commit"=>"", "id"=>"171"}
Current user: lgh (id=20)
Rendered mailer/news_comment_added.text.erb within layouts/mailer (0.6ms)
Rendered mailer/news_comment_added.html.erb within layouts/mailer (1.3ms)
Email delivery error: 550 Mailbox not found or access denied*
```

Sorry for my poor English any one get what I mean? >.<!

Related issues:

Duplicates Redmine - Defect # 8157: Redmine do not send notification emails i...	Closed
--	---------------

History

#1 - 2018-07-12 14:26 - Holger Just

- Duplicates Defect #8157: Redmine do not send notification emails if a recipients email address is not valid added

#2 - 2018-07-12 14:29 - Holger Just

- Status changed from New to Closed

- Resolution set to Duplicate

The reason for that is that Redmine sends a single notification email to all recipients. If your MTA rejects the mail, it will not be sent at all. You might be able to configure your MTA (postfix, exim, ...) to change this behavior and instruct it to accept mails even for invalid recipients.

In any case, this issue is a duplicate of #8157 and several related issues.