

## Redmine - Defect #2933

### file upload fails silently on big files

2009-03-09 02:54 - Martin Tippmann

<b>Status:</b>	Closed	<b>Start date:</b>	2009-03-09								
<b>Priority:</b>	Normal	<b>Due date:</b>									
<b>Assignee:</b>		<b>% Done:</b>	0%								
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour								
<b>Target version:</b>		<b>Affected version:</b>	0.8.1								
<b>Resolution:</b>	Cant reproduce										
<b>Description</b>											
<p>If I try to upload bigger files, then after some time a blank pages appears and the file is not uploaded. I can't really reproduce this exactly files &lt; 5mb seems to work, the file that failed was 37mb.</p> <p>apache error log entry:</p> <pre>attachment.rb:148: [BUG] rb_gc_mark(): unknown data type 0x30(0xb2beb10) non object ruby 1.8.6 (2008-08-08) [i686-linux]</pre> <p>production_log: (says absolutely nothing)</p> <pre>Processing ProjectsController#add_file (for 217.81.0.243 at 2009-03-09 02:46:16) [GET]   Session ID: EDITED   Parameters: {"action"=&gt;"add_file", "id"=&gt;"snyker", "controller"=&gt;"projects"} Rendering template within layouts/base Rendering projects/add_file Completed in 0.04673 (21 reqs/sec)   Rendering: 0.03952 (84%)   DB: 0.00131 (2%)   200 OK [http:// EDITED/add_file/snyker]</pre> <p>could this be related to this? <a href="http://rubyforge.org/tracker/index.php?func=detail&amp;aid=22456&amp;group_id=5833&amp;atid=22730">http://rubyforge.org/tracker/index.php?func=detail&amp;aid=22456&amp;group_id=5833&amp;atid=22730</a></p> <p>Apache 2.2.8 with mod_rails 2.0.6 with ruby enterprise edition</p> <table><tr><td>Redmine</td><td>0.8.1.stable.2521 (MySQL)</td></tr><tr><td>Ruby version</td><td>1.8.6 (i686-linux)</td></tr><tr><td>RubyGems version</td><td>1.3.1</td></tr><tr><td>Rails version</td><td>2.1.2</td></tr></table>				Redmine	0.8.1.stable.2521 (MySQL)	Ruby version	1.8.6 (i686-linux)	RubyGems version	1.3.1	Rails version	2.1.2
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### History

#### #1 - 2009-03-09 03:02 - Martin Tippmann

it appears the error messages are kind of random - the problem is the same:

```
/opt/ruby-enterprise-1.8.6-20090201/lib/ruby/gems/1.8/gems/activesupport-2.1.2/lib/active_support/callbacks.rb
:271: [BUG] Segmentation fault
ruby 1.8.6 (2008-08-08) [i686-linux]
```

#### #2 - 2009-03-09 03:44 - Martin Tippmann

i'll speak only with myself - but maybe someone will find this helpful:

it looks like a bug in ruby enterprise edition  
after switching back to the centos ruby version uploads are working fine again.

#### #3 - 2009-03-09 18:28 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Cant reproduce

Thanks for the update.  
I close this since it doesn't seem to related to Redmine. Reopen if needed.