

Redmine - Defect #2933

file upload fails silently on big files

2009-03-09 02:54 - Martin Tippmann

Status:	Closed	Start date:	2009-03-09								
Priority:	Normal	Due date:									
Assignee:		% Done:	0%								
Category:	Attachments	Estimated time:	0.00 hour								
Target version:		Affected version:	0.8.1								
Resolution:	Cant reproduce										
Description											
<p>If I try to upload bigger files, then after some time a blank pages appears and the file is not uploaded. I can't really reproduce this exactly files < 5mb seems to work, the file that failed was 37mb.</p> <p>apache error log entry:</p> <pre>attachment.rb:148: [BUG] rb_gc_mark(): unknown data type 0x30(0xb2beb10) non object ruby 1.8.6 (2008-08-08) [i686-linux]</pre> <p>production_log: (says absolutely nothing)</p> <pre>Processing ProjectsController#add_file (for 217.81.0.243 at 2009-03-09 02:46:16) [GET] Session ID: EDITED Parameters: {"action"=>"add_file", "id"=>"snyker", "controller"=>"projects"} Rendering template within layouts/base Rendering projects/add_file Completed in 0.04673 (21 reqs/sec) Rendering: 0.03952 (84%) DB: 0.00131 (2%) 200 OK [http:// EDITED/add_file/snyker]</pre> <p>could this be related to this?</p> <p>http://rubyforge.org/tracker/index.php?func=detail&aid=22456&group_id=5833&atid=22730</p> <p>Apache 2.2.8 with mod_rails 2.0.6 with ruby enterprise edition</p> <table><tr><td>Redmine</td><td>0.8.1.stable.2521 (MySQL)</td></tr><tr><td>Ruby version</td><td>1.8.6 (i686-linux)</td></tr><tr><td>RubyGems version</td><td>1.3.1</td></tr><tr><td>Rails version</td><td>2.1.2</td></tr></table>				Redmine	0.8.1.stable.2521 (MySQL)	Ruby version	1.8.6 (i686-linux)	RubyGems version	1.3.1	Rails version	2.1.2
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History

#1 - 2009-03-09 03:02 - Martin Tippmann

it appears the error messages are kind of random - the problem is the same:

```
/opt/ruby-enterprise-1.8.6-20090201/lib/ruby/gems/1.8/gems/activesupport-2.1.2/lib/active_support/callbacks.rb
:271: [BUG] Segmentation fault
ruby 1.8.6 (2008-08-08) [i686-linux]
```

#2 - 2009-03-09 03:44 - Martin Tippmann

i'll speak only with myself - but maybe someone will find this helpful:

it looks like a bug in ruby enterprise edition
after switching back to the centos ruby version uploads are working fine again.

#3 - 2009-03-09 18:28 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Cant reproduce

Thanks for the update.
I close this since it doesn't seem to related to Redmine. Reopen if needed.