

Redmine - Defect #29437

Forums - Locked entries - icon issue

2018-08-25 23:12 - Nuno Oliveira

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Mariusus BĂLTEANU	% Done:	0%
Category:	Forums	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.6
Resolution:	Invalid		
Description			
Hello, When you lock an entry at a forum the icon overlap the first character of the title. Check the attachment. Thank you			

History

#1 - 2018-08-26 11:34 - Marius BĂLTEANU

- File `forum_topics.png` added
- Status changed from *New* to *Needs feedback*
- Assignee set to *Nuno Oliveira*

I cannot reproduce on 3.4.6 or current trunk, please see attached screenshot.

```
Environment:
  Redmine version      3.4.6.stable.17354
  Ruby version         2.3.5-p376 (2017-09-14) [x86_64-linux]
  Rails version        4.2.8
  Environment          development
  Database adapter     MySQL2
SCM:
  Subversion           1.8.10
  Mercurial            3.1.2
  Bazaar               2.7.0
  Git                  2.1.4
  Filesystem
Redmine plugins:
  no plugin installed
```

Please see [submissions](#) to give us more details and also, be sure that you cleared your browser cache (I recommend a "Hard clear cache" if you're using Chrome).

#2 - 2018-08-26 12:40 - Nuno Oliveira

Marius BALTEANU wrote:

I cannot reproduce on 3.4.6 or current trunk, please see attached screenshot.

[...]

Please see [submissions](#) to give us more details and also, be sure that you cleared your browser cache (I recommend a "Hard clear cache" if you're using Chrome).

Thanks Marius.

I've done "Hard clear cache" and the issue persists.

Here is our system versions:

```
Environment:
  Redmine version      3.4.6.stable
  Ruby version         2.2.4-p230 (2015-12-16) [x86_64-linux]
```

```
 Rails version      4.2.8
 Environment       production
 Database adapter  PostgreSQL
 SCM:
  Subversion       1.7.14
  Git              1.8.3.1
  Filesystem
 Redmine plugins:
  redmine_agile    1.4.6
  redmine_ckeditor 1.1.5
  redmine_issue_templates 0.1.5
  redmine_per_project_formatting 0.0.4
```

What do you suggest?

#3 - 2018-08-26 12:45 - Marius BĂLTEANU

Nuno Oliveira wrote:

Marius BALTEANU wrote:

I cannot reproduce on 3.4.6 or current trunk, please see attached screenshot.

[...]

Please see [submissions](#) to give us more details and also, be sure that you cleared your browser cache (I recommend a "Hard clear cache" if you're using Chrome).

Thanks Marius.

I've done "Hard clear cache" and the issue persists.

Here is our system versions:

[...]

What do you suggest?

Temporary remove all of your plugins, restart the web server and clear the cache again.

#4 - 2018-08-26 15:14 - Nuno Oliveira

Marius BALTEANU wrote:

Nuno Oliveira wrote:

Marius BALTEANU wrote:

I cannot reproduce on 3.4.6 or current trunk, please see attached screenshot.

[...]

Please see [submissions](#) to give us more details and also, be sure that you cleared your browser cache (I recommend a "Hard clear cache" if you're using Chrome).

Thanks Marius.

I've done "Hard clear cache" and the issue persists.

Here is our system versions:

[...]

What do you suggest?

Temporary remove all of your plugins, restart the web server and clear the cache again.

Thanks for your quick reply.

I removed all the plugins and also update Ruby version but the issue persists.

Environment:

```
Redmine version      3.4.6.stable
Ruby version         2.3.5-p376 (2017-09-14) [x86_64-linux]
Rails version        4.2.8
Environment          production
Database adapter     PostgreSQL
SCM:
Subversion           1.7.14
Git                  1.8.3.1
Filesystem
Redmine plugins:
no plugin installed
```

#5 - 2018-08-26 21:06 - Marius BĂLTEANU

- File *inspect.png* added

What browser do you use? Can you try with another and in incognito mode? I'm almost sure that is an environment issue.

Also, can you inspect the icon (using inspect element) in Chrome incognito and make a screenshot to the entire page (like in the attached example)?

#6 - 2018-08-26 21:37 - Nuno Oliveira

- File *Screen Shot 2018-08-26 at 20.34.38.png* added

Marius BALTEANU wrote:

What browser do you use? Can you try with another and in incognito mode? I'm almost sure that is an environment issue.

Also, can you inspect the icon (using inspect element) in Chrome incognito and make a screenshot to the entire page (like in the attached example)?

Thank you Marius.

I am using Safari and Chrome with the same issue.

Attached the result when I inspect the icon.

#7 - 2018-08-26 22:02 - Marius BĂLTEANU

Nuno Oliveira wrote:

Marius BALTEANU wrote:

What browser do you use? Can you try with another and in incognito mode? I'm almost sure that is an environment issue.

Also, can you inspect the icon (using inspect element) in Chrome incognito and make a screenshot to the entire page (like in the attached example)?

Thank you Marius.

I am using Safari and Chrome with the same issue.

Attached the result when I inspect the icon.

Thanks, the screenshot reflects the issue.

The theme that you use is not a Redmine core theme. Please switch to the Default theme (Display tab in Administration) and check again.

#8 - 2018-08-26 23:24 - Nuno Oliveira

Marius BALTEANU wrote:

Nuno Oliveira wrote:

Marius BALTEANU wrote:

What browser do you use? Can you try with another and in incognito mode? I'm almost sure that is an environment issue.

Also, can you inspect the icon (using inspect element) in Chrome incognito and make a screenshot to the entire page (like in the attached example)?

Thank you Marius.

I am using Safari and Chrome with the same issue.

Attached the result when I inspect the icon.

Thanks, the screenshot reflects the issue.

The theme that you use is not a Redmine core theme. Please switch to the Default theme (Display tab in Administration) and check again.

Perfect Marius. Yes the issue only appears with the theme that we use.

Many thanks. Problem solved.

#9 - 2018-08-26 23:29 - Marius BĂLTEANU

- Status changed from Needs feedback to Closed

- Assignee changed from Nuno Oliveira to Marius BĂLTEANU

- Resolution set to Invalid

Thanks, I'm closing this ticket.

Files

Screen Shot 2018-08-25 at 22.10.40.png	24 KB	2018-08-25	Nuno Oliveira
forum_topics.png	162 KB	2018-08-26	Marius BĂLTEANU
inspect.png	297 KB	2018-08-26	Marius BĂLTEANU
Screen Shot 2018-08-26 at 20.34.38.png	540 KB	2018-08-26	Nuno Oliveira