

Redmine - Defect #29515

Unable to load graphs and images in wiki

2018-09-07 15:20 - Nitish Hombal

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Wiki	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.5
Resolution:	Invalid		

**Description**

Hi All,

Greetings. I am upgrading our redmine from 2.5.2 to 3.4.5 on a different VM (RHEL 7). While I have configured most of the plugins, I am stuck with wiki page that loads a graph and image. For some reason I am not able to efficiently use or configure wiki\_graphviz\_plugin. Could someone please help, I guess I am missing some configurations here.

I had asked the IT team to install graphviz software as I did not have root access and I could not install the software because of permission issues.

Attahced are the screenshots of wiki page in old redmine (where it works fine) and new server where it is not.

Redmine Info:

Environment:

Redmine version            3.4.5.stable

Ruby version               2.4.4-p296 (2018-03-28) [x86\_64-linux]

Rails version              4.2.8

Environment               production

Database adapter          Mysql2

SCM:

Darcs                      2.8.4

Bazaar                     2.5.1

Git                         1.8.3.1

Filesystem

Redmine plugins:

clipboard\_image\_paste     1.12

forward\_to\_diffs          0.1

progressive\_projects\_list   3.0.1

redmine\_all\_files          0.0.3

redmine\_checklists        3.1.11

redmine\_ckeditor          1.1.5

redmine\_didyoumean        1.2.0

redmine\_favourite\_projects 0.10

redmine\_information       1.0.2

redmine\_issue\_templates    0.2.0

redmine\_issues\_macros     0.0.1

redmine\_landing\_page      0.1.1

redmine\_login\_audit        0.3.3

redmine\_monitoring\_controlling 0.1.1

redmine\_private\_wiki       0.2.0

redmine\_silencer           0.4.3

redmine\_theme\_changer     0.3.1

redmine\_wiki\_issue\_fields   0.5.9

redmine\_wiki\_toc           0.0.4

scrum                      0.18.0

sidebar\_hide               0.0.8

wiki\_graphviz\_plugin       0.7.0

Best regards,

Nitish Hombal

History

## #1 - 2018-09-12 16:54 - Go MAEDA

- *Status changed from New to Closed*
- *Priority changed from Urgent to Normal*
- *Resolution set to Invalid*

Please use forum or contact the author of wiki\_graphviz\_plugin because it is not a problem of Redmine core.

### Files

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redmine_issue.docx	453 KB	2018-09-07	Nitish Hombal
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