Redmine - Defect #29621

I can not attach a file to a ticket (there is no button)

2018-09-17 09:51 - Ayami Yasuoka

Status: Closed Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Issues Estimated time: 0.00 hour

Target version:

Resolution: Duplicate Affected version:

Description

I want to attach a file to the ticket, but I can not attach it because there is no "select file" button even when opening the ticket edit screen.

 $\mathsf{Administration} \to \mathsf{Roles} \ \mathsf{and} \ \mathsf{permissions} \to \mathsf{Permissions} \ \mathsf{report} \to \mathsf{Issue} \ \mathsf{tracking} \to \mathsf{Add} \ \mathsf{notes}$

↑However, if you check here, "Select file" button will appear.

When I want to attach a file, do I have to check "Add notes" Roles and permissions?

Redmine version Redmine 3.4.6 But this phenomenon occurred since "Redmine 3.0.1".

Ruby version 2.3.3-p222

Rails version 4.2.8

Thank you for always making efforts to respond and improve Redmine's problems.

Related issues:

Is duplicate of Redmine - Defect #27622: When disabling notes for a role, fil... **New**

History

#1 - 2018-09-18 06:24 - Go MAEDA

- Category set to Issues
- Status changed from New to Closed
- Resolution set to Duplicate

Ayami Yasuoka wrote:

When I want to attach a file, do I have to check "Add notes" Roles and permissions?

Yes, "Add notes" permission is required to attach files to existing issues.

#2 - 2018-09-18 06:24 - Go MAEDA

- Is duplicate of Defect #27622: When disabling notes for a role, file upload disapperas too at issue update added

#3 - 2018-09-19 02:27 - Ayami Yasuoka

Thanks!

2025-05-02 1/1