

Redmine - Defect #29621

I can not attach a file to a ticket (there is no button)

2018-09-17 09:51 - Ayami Yasuoka

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category: Issues	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Duplicate	
Description	
<p>I want to attach a file to the ticket, but I can not attach it because there is no "select file" button even when opening the ticket edit screen.</p> <p>Administration → Roles and permissions → Permissions report → Issue tracking → Add notes ↑However, if you check here, "Select file" button will appear. When I want to attach a file, do I have to check "Add notes" Roles and permissions?</p> <p>Redmine version □ Redmine3.4.6 □ □ But this phenomenon occurred since "Redmine3.0.1". Ruby version □ 2.3.3-p222 Rails version □ 4.2.8</p> <p>Thank you for always making efforts to respond and improve Redmine's problems.</p>	
Related issues:	
Duplicates Redmine - Defect # 27622: When disabling notes for a role, file up... New	

History

#1 - 2018-09-18 06:24 - Go MAEDA

- Category set to Issues
- Status changed from New to Closed
- Resolution set to Duplicate

Ayami Yasuoka wrote:

When I want to attach a file, do I have to check "Add notes" Roles and permissions?

Yes, "Add notes" permission is required to attach files to existing issues.

#2 - 2018-09-18 06:24 - Go MAEDA

- Duplicates Defect #27622: When disabling notes for a role, file upload disapperas too at issue update added

#3 - 2018-09-19 02:27 - Ayami Yasuoka

Thanks!