

Redmine - Defect #29706

Unable to setup filter for query

2018-10-01 13:26 - mark f

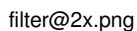
Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues filter	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.6
Resolution:	Invalid		
Description			
We have Redmine 3.4.6. When trying to create a custom query, cannot setup a filter for a query. For example, if I wanted to create a query that showed all open issues, you would choose a filter on the field 'Status' and then criteria would appear to choose 'Open'. When I select a filter for the field 'Status', the criteria of 'Open' does not appear when I choose the 'Status' field filter.			

History

#1 - 2018-10-01 16:39 - Holger Just

- Status changed from New to Needs feedback


When filtering issues, Redmine by default shows all open issues (i.e. all issues with a status which is not defined as closed) This should look like this:



To chose a specific status, yu can select **is** and define the specific status you want to filter for.

If that doesn't show like this in your setup,, please describe in more detail what you expect and what you see. See also [Submissions](#) for some guidelines on what information to provide with issues so that we can better help you.

#2 - 2018-10-01 16:39 - Holger Just

- File  added

#3 - 2018-10-02 11:06 - mark f

Thank you very much for the response.

For more clarity, in our Redmine 3.4.6, after the field 'Status' is selected for the filter, there is nothing further that becomes available to select - no 'open', no 'is', no 'is not', no 'closed', no 'any' - nothing at all.

We were wondering if this is a found problem or an indication of possibly a problem with our installation of Redmine.

And if this is a problem with our Redmine installation, what could be done to correct it.

#4 - 2018-10-03 13:10 - mark f

mark f wrote:

We have Redmine 3.4.6.

When trying to create a custom query, cannot setup a filter for a query.

For example, if I wanted to create a query that showed all open issues, you would choose a filter on the field 'Status' and then criteria would appear to choose 'Open'.

When I select a filter for the field 'Status', the criteria of 'Open' (as well as any of the other choices) does not appear when I choose the 'Status' field filter.

Please help direct me to someone we can contact that can help us resolve this issue.

#5 - 2018-10-03 15:03 - Go MAEDA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Please use forums for asking help, don't use issues.

You have already posted a message for this topic: [creating filter for query in 3.4.6 does not work](#)

Why don't you write there?

Files

filter@2x.png

42.1 KB

2018-10-01

Holger Just