

## Redmine - Feature #29817

### MailHandler ignores "Default notification option" setting

2018-10-19 15:31 - Eugene Dubinin

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			

#### Description

Hi. We are using Redmine in our company and relying on its incoming email processing features.

In a case when created from inbound email (via rdm-mailhandler.rb), the new user account will be configured with "only\_my\_events" email notification setting which is hard-coded in MailHandler.new\_user\_from\_attributes method as can be seen here [https://github.com/redmine/redmine/blob/master/app/models/mail\\_handler.rb#L525](https://github.com/redmine/redmine/blob/master/app/models/mail_handler.rb#L525)

I am not sure if this is by design, should the default notification option be used instead, so such user account presets are consistent with accounts created via Redmine UI?

preconditions:

- running Redmine server with email Webservice enabled
- a valid parseable email message;
- the user with the address in email FROM field should not exist
- a project with the name referenced in rdm-handler call should exist
- the default\_notification\_option setting should have any value except "only my events"

test case:

invoke rdm-handler.rb from the command line

```
./rdm-mailhandler.rb -u http://$HOST:$PORT -k $EMAIL_WS_API_KEY --unknown-user create --project $PROJECT_NAME < ./msg.txt
```

expected result:

the newly created user should have its mail\_notification property equal to Setting.default\_notification\_option

observed result:

```
2.2.5 :007 > User.last.mail_notification
User Load (1.2ms) SELECT "users".* FROM "users" WHERE "users"."type" IN ('User', 'AnonymousUser') ORDER BY "users"."id" DESC LIMIT 1
=> "only_my_events"
2.2.5 :008 > Setting.default_notification_option
=> "all"
```

Thanks,  
Eugene Dubinin

#### Related issues:

Related to Redmine - Feature #13341: Mail handler: --no-notification option t...

Closed

#### History

##### #1 - 2018-10-28 06:31 - Go MAEDA

- Related to Feature #13341: Mail handler: --no-notification option to disable notifications to the created user added

##### #2 - 2018-10-28 06:34 - Go MAEDA

FYI: Jean-Philippe Lang wrote in [#13341#note-2](#) as follows:

It can be usefull to disable email notifications when we don't want the user to receive any emails but being able to choose between all the options is not so usefull IMO. I've the set the default to "only\_my\_events" in [r11590](#).

**#3 - 2018-10-28 20:32 - Marius BĂLTEANU**

Go MAEDA wrote:

FYI: Jean-Philippe Lang wrote in [#13341#note-2](#) as follows:

It can be usefull to disable email notifications when we don't want the user to receive any emails but being able to choose between all the options is not so usefull IMO. I've the set the default to "only\_my\_events" in [r11590](#).

I think we should change the current behaviour and use the default notification option.

**#4 - 2018-10-28 20:32 - Marius BĂLTEANU**

- *Tracker changed from Defect to Feature*