

## Redmine - Defect #29971

### [Receiving emails] Redmine cannot create new issue after fetching the mail.

2018-11-15 09:54 - fon1105 Lee

<b>Status:</b>	Needs feedback	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.2.9
<b>Resolution:</b>			

#### Description

Attached file is the log after fetching the mail.

The issue only occurs with this mail. I saw this message in the log.

--> Message <[10A4AAF341E9684697196264CB4A2710B00B9BB3@TWEXB0.test.com](mailto:10A4AAF341E9684697196264CB4A2710B00B9BB3@TWEXB0.test.com)> NOT processed and left on the server

#### Environment:

Redmine version 3.2.9.stable  
Ruby version 2.1.0-p0 (2013-12-25) [i686-linux]  
Rails version 4.2.7.1  
Environment production  
Database adapter Mysql2

#### History

##### #1 - 2019-02-10 02:02 - Go MAEDA

- Category set to *Email receiving*

- Status changed from *New* to *Needs feedback*

Please attach a raw email message (\*.eml file) so that we can investigate the issue.

#### Files

Log.txt	2.78 KB	2018-11-15	fon1105 Lee
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