Redmine - Defect #30051

Auto transitions status

2018-11-28 12:54 - Dmitry Khartuev

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Administration		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	3.2.2

Description

At the moment, when a comment is received in the Closed status, the status automatically changes to Analysis. How do I change the status of Analysis to In Work.
And in the workflow and status tracker there is no analysis.

Tell me where it is configured?

Connected modules:

1. Usability plugin
2. Unread Issues plugin
3. Tracker Hider plugin for Redmine
4. Redmine SSO plugin
5. RMPlus Devtools plugin
6. Redmine User Mentions plugin
7. Redmine Workflow Enhancements
8. Redmine Work Time plugin
9. Redmine Webhook plugin
10. Redmine per project formatting plugin
11. Redmine (Monitoring & Controlling | Monitoramento & Controle)
12. Redmine Lightbox 2
13. Redmine Issue Templates plugin
14. Redmine Issue Tabs plugin
15. Redmine Graphs plugin
16. DMSF
17. Redmine Custom Workflow plugin
18. Redmine Helpdesk plugin (PRO version)
19. Redmine CRM plugin (PRO version)
20. Redmine Code Review plugin
21. Redmine Checklists plugin (PRO version)
22. Redmine Agile plugin (PRO version)
23. Recurring Tasks (Issues)
24. Quick Edit plugin
25. Progressive Projects List plugin
26. Planner
27. Luxury Buttons plugin
28. Global Roles plugin
29. Extra Queries plugin
30. Custom Menu Redmine
31. Clipboard image paste
32. A common libraries

History

#1 - 2019-11-10 04:59 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

Please use forums for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading How to request help may be helpful for you.

#2 - 2022-12-13 15:03 - Dimitar (RedmineUP)

Dear Dmitry,

This is Dimitar from the **RedmineUP** Support Team.

I see that you have some of our plugins on your list:

```
Redmine Helpdesk plugin (PRO version)
Redmine CRM plugin (PRO version)
Redmine Checklists plugin (PRO version)
Redmine Agile plugin (PRO version)
```

So, could you please contact our support team at support@redmineup.com**? And our support engineers will help you investigate the situation.**

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

Dmitry Khartuev wrote:

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