

Redmine - Defect #30284

Internal Server Error When Deleting a User

2018-12-27 15:14 - Nigel Wilson

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Database	Estimated time:	0.00 hour
Target version:		Affected version:	4.0.0
Resolution:			

Description

When deleting a user an Internal Server Error is generated, and the user account does not get deleted.

Error from log:

```
Started DELETE "/users/341" for x.x.x.x at 2018-12-27 08:41:07 -0500
Processing by UsersController#destroy as HTML
Parameters: {"authenticity_token"=>"", "id"=>"341"}
Current user: (id=3)
Completed 500 Internal Server Error in 302ms (ActiveRecord: 284.1ms)
```

```
ActiveRecord::StatementInvalid (
TinyTds::Error: The ORDER BY clause is invalid in views, inline functions, derived tables, subqueries, and common table
expressions, unless TOP, OFFSET or FOR XML is also specified.:
```

```
EXEC sp_executesql N'DELETE FROM [custom_values] WHERE [custom_values].[id] IN (SELECT [custom_values].[id] FROM
[custom_values] LEFT OUTER JOIN [custom_fields] ON
[custom_fields].[id] = [custom_values].[custom_field_id] WHERE [custom_values].[customized_id] = @0 AND
[custom_values].[customized_type] = @1 ORDER BY
custom_fields.position); SELECT @@ROWCOUNT AS AffectedRows', N'@0 int, @1 nvarchar(30)', @0 = 341, @1 =
N'Principal');
```

Environment:

```
Redmine version      4.0.0.devel
Ruby version         2.5.3-p105 (2018-10-18) [x64-mingw32]
Rails version        5.2.2
Environment          production
Database adapter     SQLServer
Database version     SQL Server 2012
Mailer queue         ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery      smtp
```

SCM:

```
Git                  2.20.0
Filesystem
```

Redmine plugins:

```
redmine_agile       1.4.7
```

Related issues:

Related to Redmine - Defect # 30285: Microsoft SQL server support is broken

Closed

History

#1 - 2018-12-28 01:35 - Go MAEDA

- *Related to Defect #30285: Microsoft SQL server support is broken added*

#2 - 2018-12-28 01:40 - Go MAEDA

Redmine 4.0.0 does not work with Microsoft SQL Server for now. Please see #30285 for details.

#3 - 2020-04-01 10:49 - Go MAEDA

- *Status changed from New to Closed*

The issue is going to be fixed in the upcoming Redmine 4.1.1 and 4.0.7 (#30285).