

Redmine - Feature #3077

Customer Feedback System

2009-03-30 21:20 - Edward Chang

Status: New	Start date: 2009-03-30
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	
Resolution:	
Description May I ask, Can redmine to achieve "Customer Feedback System" like this: http://twbsd.org/enu/bug_tracker/index.php?page=demo.htm We like it mainly on it's user group(different group can only see their group's feedback) and it separate "Bug Tracker" and "Customer Feedback"(because some feedback is not belong bug, We can decide if import to "Bug Tracker"). Thank you very much.	
Related issues: Related to Redmine - Feature #285: Tracker role-based permissioning Closed	

History

#1 - 2013-03-18 12:56 - Dipan Mehta

The demo you have shown is pretty much like Issue registration. But from what I understand you don't want to give them the privilege to file any type of issues - only file Tracker type: Feedback.

We have had a similar situation where we didn't wanted field engineers to file "Bug" but only "Incident report". Unfortunately currently Redmine doesn't support this feature. However there is a plugin called [Redmine Tracker Control](#) which allows that specific roles (including anonymous) to create issues of specific type trackers only!

Though, I strongly believe this should be a core feature of Redmine.

#2 - 2013-03-18 20:51 - Dipan Mehta

This is a duplicate of [#285](#).