

Redmine - Feature #30796

Add a category field in support tracker

2019-02-13 10:32 - Pierre CHEVANNE

Status: New	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category: Custom fields	Estimated time: 0.00 hour
Target version:	
Resolution:	
Description	
<p>Hi guys,</p> <p>I we are using Redmine for our informatic support departement (help desk).</p> <p>I want to add a field in the support tracker, corresponding to a category (Network / Firewall / hardware...)In order to make it appear in the main view.</p> <p>My question is, do I have to use the field category in the standard fields or do i need to use a personalized field and manage it (add list value)</p> <p>Sorry for my english (i'm French :).</p> <p>If you need more information, i will be able to give you more !</p> <p>Thanks</p> <p>Troy</p>	

Files

Sans titre.png

27.6 KB

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