

Redmine - Feature #30796

Add a category field in support tracker

2019-02-13 10:32 - Pierre CHEVANNE

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Custom fields	Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

Hi guys,

I we are using Redmine for our informatic support departement (help desk).

I want to add a field in the support tracker, corresponding to a category (Network / Firewall / hardware...)In order to make it appear in the main view.

My question is, do I have to use the field category in the standard fields or do i need to use a personalized field and manage it (add list value)

Sorry for my english (i'm French :).

If you need more information, i will be able to give you more !

Thanks

Troy

Files			
Sans titre.png	27.6 KB	2019-02-13	Pierre CHEVANNE