

Redmine - Defect #30944

Redmine Custom Email Reminder - does not work / or i just cant install it properly

2019-03-01 08:13 - Milosz Klawka

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	4.0.1
Resolution:	Invalid		
Description			
i have a problem with this plugin, i did all the install steps, i had some problems with some steps:			
1) Clone repository to your plugins directory (\$REDMINE_ROOT)/plugins			
2) Create ruby file application_job.rb in (\$REDMINE_ROOT)/app/jobs/application_job.rb with following content			
<pre>class ApplicationJob < ActiveJob::Base # Automatically retry jobs that encountered a deadlock # retry_on ActiveRecord::Deadlocked # Most jobs are safe to ignore if the underlying records are no longer available # discard_on ActiveJob::DeserializationError end</pre>			
3) In your terminal execute bundle install at (\$REDMINE_ROOT) to install needed gems			
4) In your terminal execute rake redmine:plugins at (\$REDMINE_ROOT) to perform database migration			
5) In your terminal execute bundle exec whenever -i redmine_custom_reminder -f plugins/redmine_custom_reminder/config/schedule.rb at (\$REDMINE_ROOT)			
1. OK			
2. OK			
3. i think OK because i did not get any errors			
4. rake redmine:plugins command had given me some errors			
<pre>C:\Bitnami\redmine\apps\redmine\htdocs>rake redmine:plugins rake aborted! Mysql2::Error::ConnectionError: Access denied for user 'root'@'localhost' (using password: NO) C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/mysql2-0.5.2-x86-mingw32/lib/mysql2/client.rb:90:in `connect' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/mysql2-0.5.2-x86-mingw32/lib/mysql2/client.rb:90:in `initialize' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/mysql2_adapter.rb:22:in `new' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/mysql2_adapter.rb:22:in `mysql2_connection' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/abstract/connection_pool.rb:811:in `new_connection' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/abstract/connection_pool.rb:855:in `checkout_new_connection' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/abstract/connection_pool.rb:834:in `try_to_checkout_new_connection' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/abstract/connection_pool.rb:795:in `acquire_connection' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/abstract/connection_pool.rb:523:in `checkout' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/abstract/connection_pool.rb:382:in `connection' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_adapters/abstract/connection_pool.rb:1010:in `retrieve_connection' C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_handling.rb:118:in `retrieve_connection'</pre>			

```
C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/activerecord-5.2.2/lib/active_record/connection_handling.rb:90:in `connection'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/redmine/plugin.rb:538:in `get_all_versions'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/redmine/plugin.rb:546:in `current_version'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/redmine/plugin.rb:528:in `migrate_plugin'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/redmine/plugin.rb:471:in `migrate'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/redmine/plugin.rb:485:in `block in migrate'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/redmine/plugin.rb:484:in `each'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/redmine/plugin.rb:484:in `migrate'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/tasks/redmine.rake:135:in `block (3 levels) in <top (required)>'
C:/Bitnami/redmine/apps/redmine/htdocs/lib/tasks/redmine.rake:57:in `block (2 levels) in <top (required)>'
Tasks: TOP => redmine:plugins:migrate
(See full trace by running task with --trace)
```

so i did:

```
rake redmine:plugins RAILS_ENV=production
```

and i did not get any infolog just a new line without any message

5. and last i got an error while executing the last command

```
C:\Bitnami\redmine\apps\redmine\htdocs>bundle exec whenever -i redmine_custom_reminder -f plugins/redmine_custom_reminder/config/schedule.rb
The system cannot find the path specified.
C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/whenever-0.10.0/lib/whenever/command_line.rb:77:in `popen': No such file or directory - crontab - (Errno::ENOENT)
    from C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/whenever-0.10.0/lib/whenever/command_line.rb:77:in `write_crontab'
    from C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/whenever-0.10.0/lib/whenever/command_line.rb:38:in `run'
    from C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/whenever-0.10.0/lib/whenever/command_line.rb:6:in `execute'
    from C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/gems/whenever-0.10.0/bin/whenever:44:in `<top (required)>'
    from C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/bin/whenever:23:in `load'
    from C:/Bitnami/redmine/apps/redmine/htdocs/vendor/bundle/ruby/2.4.0/bin/whenever:23:in `<main>'
```

could someone with more knolage help me with this ?

```
Environment:
  Redmine version      4.0.1.stable
  Ruby version         2.4.5-p335 (2018-10-18) [i386-mingw32]
  Rails version        5.2.2
  Environment          production
  Database adapter      Mysql2
  Mailer queue         ActiveJob::QueueAdapters::AsyncAdapter
  Mailer delivery       smtp

SCM:
  Git                  2.19.1
  Filesystem

Redmine plugins:
  redmine_activity_report  1.2.10
  redmine_banner           0.2.0
  redmine_custom_reminder  0.6.3.db261d5
  redmine_issue_dynamic_edit 0.6.5
  redmine_lightbox2        0.5.0
  redmine_wysiwyg_editor   0.3.2
```

History

#1 - 2019-03-01 09:07 - Go MAEDA

- *Category deleted (Core Plugins)*
- *Status changed from New to Closed*
- *Resolution set to Invalid*

We know nothing about third-party plugins. I recommend you to ask the author of the plugin.

#2 - 2019-03-01 09:09 - Miłosz Kława

and How can i do that if there is no possibility to send a private message ?
You post this plugin on the site and now you tell us that we cant post a ticket abiut an error on it ?

#3 - 2019-03-01 09:10 - Miłosz Kława

- *Status changed from Closed to Reopened*

#4 - 2019-03-01 09:15 - Marius BĂLTEANU

- *Status changed from Reopened to Closed*

Milosz, you can try opening an issue on GitHub where the plugin seems to be hosted: https://github.com/woblavobla/redmine_custom_reminder.
Another option is to review his plugin on redmine.org and add to the comments your issue.

Please understand that the issue tracking is only for Redmine core.

#5 - 2019-03-01 09:20 - Miłosz Kława

ok, sorry for my behavior

#6 - 2019-03-01 11:59 - Marius BĂLTEANU

Milosz Kława wrote:

ok, sorry for my behavior

Don't worry :)