

## Redmine - Defect #3095

### Export Gantt as PNG didn't work

2009-04-01 17:38 - Maxim Krušina

<b>Status:</b>	Closed	<b>Start date:</b>	2009-04-01
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b> I just receive blank page with text: The image "http://myredmine/issues/gantt?format=png&month=4&months=4&year=2009&zoom=3" cannot be displayed, because it contains errors.			

#### History

##### #1 - 2009-04-04 10:47 - Jean-Philippe Lang

I can't reproduce. Can you save the result (right-click on the PNG link and 'Save as...') and attach it here?

##### #2 - 2009-04-05 09:34 - Maxim Krušina

Actually, I can't because what I get is only plaintext message in my browser, exactly this:

The image "http://red.mfcc.cz/projects/aig/issues/gantt?format=png&month=4&months=4&year=2009&zoom=4" cannot be displayed, because it contains errors.

So it will not generate any image I can save, it generates just plaint text error message.

##### #3 - 2009-04-05 10:03 - Jean-Philippe Lang

So, can you attach the log?

##### #4 - 2009-04-07 15:02 - Maxim Krušina

Oh, first time I'm in redmine's log ;) So I got it:

Magick::ImageMagickError (unable to read font `/usr/share/fonts/type1/gsfonts/n019003l.pfb'):

Isn't it some problem in ruby/redmine instalation?

##### #5 - 2009-04-07 20:51 - Jean-Philippe Lang

- Status changed from New to Closed

- Affected version (unused) deleted (devel)

- Resolution set to Invalid

I close this since it's not a Redmine defect.

The problem may be related to your RMagick setup:

[http://rubyforge.org/forum/forum.php?thread\\_id=13599&forum\\_id=33](http://rubyforge.org/forum/forum.php?thread_id=13599&forum_id=33)