

Redmine - Feature #31109

Make the assignee more prominent in email notifications

2019-03-28 03:46 - Go MAEDA

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
<p>I think the assignee's name in email notifications should be more prominent. Needless to say, an assignee is one of the important information to manage tasks or projects.</p> <p>Currently, the assignee of the issue is already shown in a notification email but it cannot be found at a glance especially when the notification has a long note because the assignee is shown after the content of the note. As a result, it is difficult for recipients to pick emails of which the assignee is them, that is, the emails they should prioritize.</p> <p>As a solution to the problem, I propose to add the assignee's name to labels text_issue_added and text_issue_updated as follows:</p> <p>[Before]</p> <pre>text_issue_added: "Issue #{id} has been reported by #{author}." text_issue_updated: "Issue #{id} has been updated by #{author}."</pre> <p>[After]</p> <pre>text_issue_added: "Issue #{id} (assignee: #{assignee}) has been reported by #{author}." text_issue_updated: "Issue #{id} (assignee: #{assignee}) has been updated by #{author}."</pre> <p>[Example]</p> <p>Issue #2 (assignee: Dave Lopper) has been updated by John Smith.</p> <p>Issue #1 (assignee: none) has been updated by Redmine Admin.</p>			

History

#1 - 2019-04-19 06:49 - Yuichi HARADA

- File prominent-the-assignee.patch added

When the assignee of the issue is assigned, prominent the assignee.

Issue #2 (Assignee: Dave Lopper) has been updated by John Smith.

Issue #10 (Assignee: Dave Lopper) has been reported by John Smith.

If the assignee of the issue is not assigned, the assignee will not appear as with currently.

Issue #2 has been updated by John Smith.

Issue #10 has been reported by John Smith.

I attached a patch.

Go MAEDA wrote:

[Example]

Issue #2 (assignee: Dave Lopper) has been updated by John Smith.

Issue #1 (assignee: none) has been updated by Redmine Admin.

Fixed to output the assignee unconditionally like [Example].

```
diff --git a/app/views/mailer/issue_add.html.erb b/app/views/mailer/issue_add.html.erb
index 7bb6115b5..630a27b29 100644
--- a/app/views/mailer/issue_add.html.erb
+++ b/app/views/mailer/issue_add.html.erb
@@ -1,3 +1,3 @@
-<%= l(:text_issue_added, :id => link_to("#{@issue.id}", @issue_url), :author => h(@issue.author)).html_safe
%>
+<%= l(:text_issue_added, :id => link_to("#{@issue.id}", @issue_url), :assignee => h(@issue.assigned_to || l(
:label_none)), :author => h(@issue.author)).html_safe %>
<hr />
<%= render :partial => 'issue', :formats => [:html], :locals => { :issue => @issue, :user => @user, :issue_ur
l => @issue_url } %>
diff --git a/app/views/mailer/issue_add.text.erb b/app/views/mailer/issue_add.text.erb
index b38111d54..d7fb73e13 100644
--- a/app/views/mailer/issue_add.text.erb
+++ b/app/views/mailer/issue_add.text.erb
@@ -1,4 +1,4 @@
-<%= l(:text_issue_added, :id => "#{@issue.id}", :author => @issue.author) %>
+<%= l(:text_issue_added, :id => "#{@issue.id}", :assignee => @issue.assigned_to || l(:label_none), :author =
> @issue.author) %>

-----
<%= render :partial => 'issue', :formats => [:text], :locals => { :issue => @issue, :user => @user, :issue_ur
l => @issue_url } %>
diff --git a/app/views/mailer/issue_edit.html.erb b/app/views/mailer/issue_edit.html.erb
index b5bdd88ee..611784935 100644
--- a/app/views/mailer/issue_edit.html.erb
+++ b/app/views/mailer/issue_edit.html.erb
@@ -1,7 +1,7 @@
<% if @journal.private_notes? %>
  (<%= l(:field_private_notes) %>)
<% end %>
-<%= l(:text_issue_updated, :id => link_to("#{@issue.id}", @issue_url), :author => h(@journal.user)).html_saf
e %>
+<%= l(:text_issue_updated, :id => link_to("#{@issue.id}", @issue_url), :assignee => h(@issue.assigned_to ||
l(:label_none)), :author => h(@journal.user)).html_safe %>
<hr />

<ul class="journal details">
diff --git a/app/views/mailer/issue_edit.text.erb b/app/views/mailer/issue_edit.text.erb
index 3542c1789..029472b0e 100644
--- a/app/views/mailer/issue_edit.text.erb
+++ b/app/views/mailer/issue_edit.text.erb
@@ -1,4 +1,4 @@
-<%= "(#{l(:field_private_notes)}) " if @journal.private_notes? -%><%= l(:text_issue_updated, :id => "#{@issu
e.id}", :author => @journal.user) %>
+<%= "(#{l(:field_private_notes)}) " if @journal.private_notes? -%><%= l(:text_issue_updated, :id => "#{@issu
e.id}", :assignee => @issue.assigned_to || l(:label_none), :author => @journal.user) %>

<% details_to_strings(@journal_details, true).each do |string| -%>
  <%= string %>
diff --git a/config/locales/en.yml b/config/locales/en.yml
index 89fd151c4..1d753e385 100644
--- a/config/locales/en.yml
+++ b/config/locales/en.yml
@@ -1187,8 +1187,8 @@ en:
  text_comma_separated: Multiple values allowed (comma separated).
  text_line_separated: Multiple values allowed (one line for each value).
```

```
text_issues_ref_in_commit_messages: Referencing and fixing issues in commit messages
- text_issue_added: "Issue %{id} has been reported by %{author}."
- text_issue_updated: "Issue %{id} has been updated by %{author}."
+ text_issue_added: "Issue %{id} (assignee: %{assignee}) has been reported by %{author}."
+ text_issue_updated: "Issue %{id} (assignee: %{assignee}) has been updated by %{author}."
text_wiki_destroy_confirmation: Are you sure you want to delete this wiki and all its content?
text_issue_category_destroy_question: "Some issues (%{count}) are assigned to this category. What do you want to do?"
text_issue_category_destroy_assignments: Remove category assignments
```

Files

prominent-the-assignee.patch	6.06 KB	2019-04-19	Yuichi HARADA
prominent-the-assignee-v2.patch	5.93 KB	2020-05-07	Yuichi HARADA