

Redmine - Feature #31206

Tracker change, avoid to set blocked status for user changing issue

2019-04-16 02:02 - Jérôme BATAILLE

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

Hi,

If the tracker is changed, and the old status is accessible with the new tracker to a least one user in the workflow, but not the user making the change, no compatible status is proposed to the user, the status is not changed.

This leads after the update to a blocked status for him (no possibility to change the status unless to go back to the previous tracker).

Wouldn't it be a good idea to propose a compatible status for him ?

We can suppose that if he can change the tracker, it is reasonable to go to a non blocked state for him, does it makes sense ?

This happens in **Issue.new_statuses_allowed_to** method :

```
if new_record?  
  # nop  
elsif tracker_id_changed?  
  if Tracker.where(:id => tracker_id_was, :default_status_id => status_id_was).any?  
    initial_status = default_status  
    # HERE we could check only issue statuses accessible to the user  
  elsif tracker.issue_status_ids.include?(status_id_was)  
    initial_status = IssueStatus.find_by_id(status_id_was)  
  else  
    initial_status = default_status  
  end  
else  
  initial_status = status_was  
end
```

Thank for your thinkings on this issue.

History

#1 - 2019-04-23 22:42 - Jérôme BATAILLE

- File RM_31206_tracker_change_avoid_to_set_blocked_status_for_user_changing_issues_SVN.diff added

Here is a patch to avoid stucked status for user.

Files

RM_31206_tracker_change_avoid_to_set_blocked_status_for_user_changing_issues_SVN.diff	2019-04-23 22:42	Jérôme BATAILLE
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