Redmine - Feature #31338

Add option for append mail header to ticket

2019-05-10 09:07 - Manuel Bernhardt

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email receiving	**Estimated time:**	0.00 hour
Target version:			
Resolution:	Duplicate		

Description

Currently, if a user isn't registered at redmine and you allow to receive mails from unknown users, a ticket will created assigned to no one.
Its okay, but somehow it should possible to find out, who has send that mail. I suggest, add the header of the mail to the ticket so the sender mail address and name if exists is available.

Related issues:

Is duplicate of Redmine - Feature #21158: Send E-Mail to Redmine: Copy E-Mail...	**New**

History

#1 - 2019-05-10 10:01 - Go MAEDA

- Is duplicate of Feature #21158: Send E-Mail to Redmine: Copy E-Mail Header into Ticket Note added

#2 - 2019-05-10 10:02 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Duplicate

I am closing this issue as a duplicate of #21158.

Anyway, thank you for your suggestion.