

Redmine - Feature #31338

Add option for append mail header to ticket

2019-05-10 09:07 - Manuel Bernhardt

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>	Duplicate		
<b>Description</b> Currently, if a user isn't registered at redmine and you allow to receive mails from unknown users, a ticket will created assigned to no one. Its okay, but somehow it should possible to find out, who has send that mail. I suggest, add the header of the mail to the ticket so the sender mail address and name if exists is available.			
<b>Related issues:</b> Is duplicate of Redmine - Feature #21158: Send E-Mail to Redmine: Copy E-Mail... <b>New</b>			

History

- #1 - 2019-05-10 10:01 - Go MAEDA
- Is duplicate of Feature #21158: Send E-Mail to Redmine: Copy E-Mail Header into Ticket Note added
- #2 - 2019-05-10 10:02 - Go MAEDA
- Status changed from New to Closed
- Resolution set to Duplicate

I am closing this issue as a duplicate of [#21158](#).

Anyway, thank you for your suggestion.