Redmine - Patch #31439

I can not attach a file to a ticket

2019-05-24 10:45 - Mic Don

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Attachments		**Estimated time:**	0.00 hour
Target version:				

Description

I can not attach a text file to a ticket.
Please help if it is good

OK pattern


```
□□□□□□□□□
SELECT * FROM m_fb_zenfmt
WHERE 1=1
AND fmt_keyno = 9000
AND isnull(syogo2,0) <> 0
```

NG pattern


```
--□□□□□□□□□
SELECT * FROM m_fb_zenfmt
WHERE 1=1
--AND fmt_keyno = 9000
AND isnull(syogo2,0) <> 0
```

```
Environment:
Redmine version              3.2.0.stable
Ruby version                 2.2.4-p230 (2015-12-16) [x86_64-linux-gnu]
Rails version            4.2.5
Environment              production
Database adapter         Mysql2
SCM:
Subversion               1.9.4
Git               2.7.4
Filesystem
Redmine plugins:
clipboard_image_paste        1.10
easy_baseline             1.2
easy_gantt            1.4
easy_gantt_pro           1.4
redmine_absolute_dates       0.0.2
redmine_agile            1.3.13
redmine_checklists         3.1.3
redmine_ckeditor          1.1.3
redmine_favourite_projects   0.7
redmine_issue_evm          3.5.7
redmine_my_customize         0.0.9
redmine_per_project_formatting 0.0.4
redmine_projects_accordion    0.1.0
redmine_tagging            0.1.3
redmine_theme_changer      0.2.0
redmine_vividtone_my_page_blocks 20150614
redmine_work_time            0.3.1
```

History

#1 - 2019-05-24 10:49 - Mic Don

- File OK.txt added

- File NG.txt added

#2 - 2019-05-24 11:51 - Go MAEDA

- Status changed from New to Needs feedback

I cannot reproduce the problem.

- Is the problem only depends on the content of the file? Or does the file name also affects?
- Please paste errors here if you see any errors in log/production.log file

--
[ja]

□□□□□□□□□□□□□□□□

- □□□□□□□□□□□□□□□□□□□□□□? □□□□□□□□□□□□□□□□□□?
- production.log □□□□□□□□□□□□□□□□□□□? □□□□□□□□□□□□□□□□□□□□

#3 - 2019-05-27 02:20 - Mic Don

- File capture.PNG added

Thank you for your reply

- Is the problem only depends on the content of the file? Or does the file name also affects?

  It is only content of the file

- Please paste errors here if you see any errors in log/production.log file

  An error was not recorded in production.log

#4 - 2019-05-27 02:51 - Go MAEDA

Perhaps one of the plugins may cause the problem. Could you try again after removing all plugins?

#5 - 2019-05-27 03:51 - Mic Don

I attach a log for reference.

log/production.log

```
ActionController::RoutingError (No route matches [GET] "/plugin_assets/redmine_favourite_projects/stylesheets/
chosen-sprite@2x.png"):
  vendor/bundler/ruby/2.2/gems/actionpack-4.2.5/lib/action_dispatch/middleware/debug_exceptions.rb:21:in `call
'
  vendor/bundler/ruby/2.2/gems/actionpack-4.2.5/lib/action_dispatch/middleware/show_exceptions.rb:30:in `call'
  vendor/bundler/ruby/2.2/gems/railties-4.2.5/lib/rails/rack/logger.rb:38:in `call_app'
  vendor/bundler/ruby/2.2/gems/railties-4.2.5/lib/rails/rack/logger.rb:20:in `block in call'
  vendor/bundler/ruby/2.2/gems/activesupport-4.2.5/lib/active_support/tagged_logging.rb:68:in `block in tagged
'
  vendor/bundler/ruby/2.2/gems/activesupport-4.2.5/lib/active_support/tagged_logging.rb:26:in `tagged'
  vendor/bundler/ruby/2.2/gems/activesupport-4.2.5/lib/active_support/tagged_logging.rb:68:in `tagged'
  vendor/bundler/ruby/2.2/gems/railties-4.2.5/lib/rails/rack/logger.rb:20:in `call'
  vendor/bundler/ruby/2.2/gems/actionpack-4.2.5/lib/action_dispatch/middleware/request_id.rb:21:in `call'
  vendor/bundler/ruby/2.2/gems/rack-1.6.4/lib/rack/methodoverride.rb:22:in `call'
  vendor/bundler/ruby/2.2/gems/rack-1.6.4/lib/rack/runtime.rb:18:in `call'
  vendor/bundler/ruby/2.2/gems/activesupport-4.2.5/lib/active_support/cache/strategy/local_cache_middleware.rb
:28:in `call'
  vendor/bundler/ruby/2.2/gems/actionpack-4.2.5/lib/action_dispatch/middleware/static.rb:116:in `call'
  vendor/bundler/ruby/2.2/gems/rack-1.6.4/lib/rack/sendfile.rb:113:in `call'
  vendor/bundler/ruby/2.2/gems/railties-4.2.5/lib/rails/engine.rb:518:in `call'
  vendor/bundler/ruby/2.2/gems/railties-4.2.5/lib/rails/application.rb:165:in `call'
  vendor/bundler/ruby/2.2/gems/railties-4.2.5/lib/rails/railtie.rb:194:in `public_send'
  vendor/bundler/ruby/2.2/gems/railties-4.2.5/lib/rails/railtie.rb:194:in `method_missing'
  vendor/bundler/ruby/2.2/gems/unicorn-5.1.0/lib/unicorn/http_server.rb:562:in `process_client'
```

```
vendor/bundler/ruby/2.2/gems/unicorn-5.1.0/lib/unicorn/http_server.rb:658:in `worker_loop'
vendor/bundler/ruby/2.2/gems/unicorn-5.1.0/lib/unicorn/http_server.rb:508:in `spawn_missing_workers'
vendor/bundler/ruby/2.2/gems/unicorn-5.1.0/lib/unicorn/http_server.rb:519:in `maintain_worker_count'
vendor/bundler/ruby/2.2/gems/unicorn-5.1.0/lib/unicorn/http_server.rb:283:in `join'
vendor/bundler/ruby/2.2/gems/unicorn-5.1.0/bin/unicorn_rails:209:in `<top (required)>'
vendor/bundler/ruby/2.2/bin/unicorn_rails:22:in `load'
vendor/bundler/ruby/2.2/bin/unicorn_rails:22:in `<main>'
```

#6 - 2019-07-30 09:46 - Go MAEDA

Please check if the problem still persists after uninstalling all plugins.

#7 - 2020-01-31 11:34 - Go MAEDA

- Status changed from Needs feedback to Closed

Closing because this seems a plugin issue.

#8 - 2022-12-13 14:53 - Dimitar (RedmineUP)

Dear **Mic**,

This is Dimitar from the **RedmineUP** Support Team.

As I can see there is some problem with our plugin (the Favorite projects plugin from RedmineUP):

```
ActionController::RoutingError (No route matches [GET] "/plugin_assets/redmine_favourite_projects/stylesheets/
chosen-sprite@2x.png"):
```

So, please contact our support team at support@redmineup.com and our engineers will help you find the solution.

We look forward to hearing from you.

Mic Don wrote:

> I attach a log for reference.
>
> log/production.log
> [...]

Files

OK.txt	105 Bytes	2019-05-24	Mic Don
NG.txt	111 Bytes	2019-05-24	Mic Don
capture.PNG	21.9 KB	2019-05-27	Mic Don