## Redmine - Defect #31748

# Workflow can't prevent users to create new issue for specific tracker

2019-07-17 13:36 - Taine Woo

Status: Closed Start date:

Priority: Normal Due date:

Category: Issues workflow Estimated time: 0.00 hour

Target version:

Resolution: Wont fix Affected version: 4.0.2

#### Description

Assignee:

TrackerA, default status: New. RoleA: AddIssue enabled.

Workflow for RoleA and TrackerA: disable all status from the first line: "New issue".

UserA has only RoleA's permission in ProjectA.

Try to New Issue, as TrackerA.

Expected Result: since all status are disabled for this role and this tracker, there should be no status available for this user. So we can prevent this user to create new issue for TrackerA.

% Done:

0%

Actual Result: The default status of TrackerA set by tracker settings, will be available when this user try to create new issue.

This issue fails on both 4.0.2 and 4.0.3

**Environment:** 

Redmine version 4.0.2.stable

Ruby version 2.6.2-p47 (2019-03-13) [x86\_64-linux-gnu]

Rails version 5.2.2 Environment production Database adapter Mysql2

Mailer queue ActiveJob::QueueAdapters::AsyncAdapter

Mailer delivery smtp

SCM:

 Subversion
 1.9.7

 Cvs
 1.12.13

 Git
 2.17.1

Filesystem

GitRemote 2.17.1

#### History

#### #1 - 2019-07-17 15:58 - Taine Woo

maybe because of this: app/models/issue.rb

Line 1001:

```
statuses << initial_status unless statuses.empty?
statuses << default_status if include_default || (new_record? && statuses.empty?)</pre>
```

### #2 - 2019-07-22 07:06 - Mizuki ISHIKAWA

I was able to reproduce this problem.

#### #3 - 2019-07-24 06:35 - Taine Woo

- Status changed from New to Resolved

Resolved by detail view of each role under Roles and Permissions, and disable "Add issues" for specific tracker, by default "All trackers" will be selected.

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# #4 - 2019-07-29 18:51 - Holger Just

- Status changed from Resolved to Closed
- Resolution set to Wont fix

This is expected behavior. To prevent users to create issues in a specific tracker, remove the **Add issues** permission for that tracker.

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