

## Redmine - Defect #31751

### Redmine 500 error / Internal error

2019-07-17 23:36 - Zoran Davidovac

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.0.4
<b>Resolution:</b>	Invalid		
<b>Description</b> Following How to install of redmine on fedora 29 <a href="https://www.redmine.org/projects/redmine/wiki/Install_Redmine_on_Fedora">https://www.redmine.org/projects/redmine/wiki/Install_Redmine_on_Fedora</a> in two separate installation by separate people, we always get  Redmine 500 error / Internal error with appropriate notice to check redmine logs, and well the problem is there is no error.  Reproducible always latest fedora 30 redmine 4.0.4/passenger 6.0.2/nginx 1.6.0  In all cases ruby server on port 3000 works  At the end I started all as a root and I got some interesting files in /opt/nginx/logs that I would not expect to see, you see them bellow rw-r--r-. 1 root root 145 Jul 16 11:13 access.log rw-r--r-. 1 root root 7105 Jul 17 09:50 error.log rw-r--r-. 1 root root 0 Jul 17 22:42 'javascript_history.back()mine 500 error' rw-r--r-. 1 root root 0 Jul 17 22:42 'javascript_history.back() on the page you were trying to access.' rw-r--r-. 1 root root 5 Jul 16 11:12 nginx.pid  I did nothing anything useful in logs , but ruby server standalone works fine, but with this combination nginx(web server)->passenger(web) server->ruby(opet web server) we always get same problem.  just to mention selinux was off.  Any idea what could be wrong?  Thank you,  Zoran			

#### History

##### #1 - 2019-07-18 08:14 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Please use forums for questions. Reading [How to request help](#) may be helpful for you.

##### #2 - 2019-07-19 22:13 - Zoran Davidovac

Btw you may notice that "How to request help" is very outdated ie there is no script/about in redmine 4.0.4,  
in general documentation is quite outdated :(

I would re-consider why there are created files as in log folder instead just closing it.

```
rw-r--r-. 1 root root 0 Jul 17 22:42 'javascript_history.back()mine 500 error'
rw-r--r-. 1 root root 0 Jul 17 22:42 'javascript_history.back() on the page you were trying to access.'
```

As these files clearly show potential vulnerability...  
This does not happen with 3.4.x but I did not inspect deep enough.