

## Redmine - Defect #31872

### Status Transitions are not saved

2019-08-09 17:58 - sergio R

<b>Status:</b>	Needs feedback	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues workflow	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.4.11
<b>Resolution:</b>			
<b>Description</b>			
Using redmine 3.4.11 with MSSQL			
When I try to change status transitions they are not saved.			
Once you enable a transition it stays enabled forever.			
Even if I try to unchecked it and save it, it does not work.			

### History

#### #1 - 2019-08-09 19:33 - sergio R

plugins loaded:

Clipboard image paste

Redmine Dynamic edit Issue plugin

Redmine Lightbox 2

#### #2 - 2019-08-10 02:29 - Go MAEDA

- Status changed from New to Needs feedback

Could you try again after uninstalling all plugins?

#### #3 - 2019-08-12 15:39 - sergio R

please confirm the steps to uninstall plugins:

1. run `:rake redmine:plugins:migrate NAME=<PLUGIN_DIRECTORY_NAME_HERE> VERSION=0 RAILS_ENV=production;`
2. Delete plugin directory;
3. restart redmine (Apache in my case);

Or do I need to stop redmine first?

#### #4 - 2019-08-12 15:50 - sergio R

I didn't know I needed to run that command to uninstall plugins, should add a message in plugins page about that.

I uninstalled others plugins I had just deleted the directory before (scrum and issues template) and also removed those three I had loaded.

The problem persists, once I set a transition I cannot unset it anymore.

**#5 - 2019-08-12 16:11 - sergio R**

I have set "config.log\_level = :debug".

There are no DELETE commands executed when updating the workflow.

By unchecking some transitions, it should run a SQL DELETE command, right?

(I'm using MSSQL 2017)

EDIT:

Looks like It should not execute DELETE everytime.

But there is something strange here.

The columns WORKFLOWS.assignee and WORKFLOWS.author are both set to ZERO, but it still rendered checked.

**Should it delete the WORKFLOWS records if both assignee and author are set to zero?  
or least it should check the values when rendering the page?**

Because once I directly delete those records in the database, the checkboxes are no checked anymore.