

Redmine - Defect #31872

Status Transitions are not saved

2019-08-09 17:58 - sergio R

Status:	Needs feedback	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.11
Resolution:			
Description Using redmine 3.4.11 with MSSQL When I try to change status transitions they are not saved. Once you enable a transition it stays enabled forever. Even if I try to unchecked it and save it, it does not work.			

History

#1 - 2019-08-09 19:33 - sergio R

plugins loaded:

Clipboard image paste
Redmine Dynamic edit Issue plugin
Redmine Lightbox 2

#2 - 2019-08-10 02:29 - Go MAEDA

- Status changed from New to Needs feedback

Could you try again after uninstalling all plugins?

#3 - 2019-08-12 15:39 - sergio R

please confirm the steps to uninstall plugins:

1. run :rake redmine:plugins:migrate NAME=<PLUGIN_DIRECTORY_NAME_HERE> VERSION=0 RAILS_ENV=production;
2. Delete plugin directory;
3. restart redmine (Apache in my case);

Or do I need to stop redmine first?

#4 - 2019-08-12 15:50 - sergio R

I didn't know I needed to run that command to uninstall plugins, should add a message in plugins page about that.

I uninstalled others plugins I had just deleted the directory before (scrum and issues template) and also removed those three I had loaded.

The problem persists, once I set a transition I cannot unset it anymore.

#5 - 2019-08-12 16:11 - sergio R

I have set "config.log_level = :debug".
There are no DELETE commands executed when updating the workflow.
By unchecking some transitions, it should run a SQL DELETE command, right?

(I'm using MSSQL 2017)

EDIT:
Looks like It should not execute DELETE everytime.
But there is something strange here.
The columns WORKFLOWS.assignee and WORKFLOWS.author are both set to ZERO, but it still rendered checked.

**Should it delete the WORKFLOWS records if both assignee and author are set to zero?
or least it should check the values when rendering the page?**

Because once I directly delete those records in the database, the checkboxes are no checked anymore.