

## Redmine - Feature #3199

### Ability to remove mail signature when updating an issue from mail

2009-04-17 17:17 - Joan Ginard

<b>Status:</b> Closed	<b>Start date:</b> 2009-04-17
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b> Eric Davis	<b>% Done:</b> 0%
<b>Category:</b> Email receiving	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b> The issue creation and update from mail is great. But is not practically functional if the mail signature is not removed from the email body. Otherwise the comments on an issue become unreadable.  I know that this problem can be solved from the MUA, but when many people participate on the project, and any of them use a different one, you cannot force to all of them to create different profiles when replying redmine mails.  Maybe this functionality can be an option on the Administration section. A regular expression may be specified to match the token that marks the signature begin.	
<b>Related issues:</b>	
Has duplicate Redmine - Defect #4414: Mail text preparing before creating a n...	<b>Closed</b> <b>2009-12-16</b>
Is duplicate of Redmine - Patch #4409: Remove email body via a delimiter	<b>Closed</b> <b>2009-12-16</b>

#### History

##### #1 - 2009-04-20 18:51 - Eric Davis

- Category set to Email notifications
- Status changed from New to 7
- Assignee set to Eric Davis

I have some code that removes any text after -- in an incoming email. I found -- or --- is the typical start of signature.

##### #2 - 2009-04-20 18:59 - Eric Davis

- Subject changed from Hability to remove mail signature when updating an issue from mail to Ability to remove mail signature when updating an issue from mail

##### #3 - 2009-04-22 22:27 - James Blanding

This issue feels a bit like a subset of Issue [#2852](#)...or if not a subset, at least related in the sense that this code would appear in approximately the same place in the mail\_handler as the code from that issue...

##### #4 - 2009-11-28 13:18 - Jean-Philippe Lang

- Category changed from Email notifications to Email receiving

##### #5 - 2009-12-01 00:31 - Markus Meier

+1

##### #6 - 2010-02-06 11:12 - Igor Kalashnikov

+1

##### #7 - 2010-02-06 12:17 - Felix Schäfer

- Status changed from 7 to Closed

This is as far as I can tell a duplicate of [#4409](#) and was added in [r3226](#).