

Redmine - Feature #32072

Can we generate ticket through mail without Project keyword in mail body

2019-09-16 12:49 - Ninad Patil

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
We want to generate ticket automatically through mail without Project word mention in mail body,it should generate ticket through any word			

History

#1 - 2019-09-17 06:14 - Bernhard Rohloff

- Status changed from New to Closed

You can specify a default project for the issue creation in the rake task as described in the wiki [RedmineReceivingEmails](#). There's also a description on how to select a project by using email tagging, below.

For further questions please use the forums. The issue tracker is meant for development purposes only.

Kind regards,

Bernhard