Redmine - Defect #32376

error 500 on profiles

2019-10-30 23:06 - PICCORO LenzMcKAY

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Accounts / authentication		**Estimated time:**	0.00 hour
Target version:				
Resolution:	No feedback		**Affected version:**	3.3.9

Description
whe i click on user profile.. got internal error 500

History

#1 - 2019-10-30 23:08 - PICCORO LenzMcKAY

https://www.redmine.org/boards/2/topics/28600

#2 - 2019-10-31 00:44 - Go MAEDA

Could you describe more details? Please refer to https://www.redmine.org/boards/2/topics/667

#3 - 2019-11-04 21:45 - Holger Just

- Status changed from New to Needs feedback

#4 - 2019-11-11 16:14 - PICCORO LenzMcKAY

hey user:login:Holger Just

```
Environment:
  Redmine version                3.3.1.stable
  Ruby version                   2.3.3-p222 [x86_64-linux-gnu]
  Rails version                  4.2.10
  Environment                    production
  Database adapter               Mysql2
SCM:
  Filesystem
Database adapter          mysql
Database schema version   92
```

Those plugins was installed AFTER open the issue:

```
Redmine plugins:
  redmine_custom_css             0.1.6
  redmine_git_mirror             0.8.0
  redmine_git_remote             0.0.1
  redmine_local_avatars          1.0.0
  redmine_pretend                0.0.2+git20130821
  redmine_preview_inline         1.0.2
  redmine_wiki_embedded          0.0.1
  scrum                          0.18.1
```

#5 - 2019-11-11 18:28 - Holger Just

Please have a look in your log/production.log file and provide a stack trace or at least the full log of a request which results in the 500 error. Without this, it is impossible to reproduce the issue. Also, please make sure that the problem is still present when you remove all plugins (to make sure that it's not one of your plugins causing the issue).

#6 - 2020-12-23 07:27 - Go MAEDA

- Status changed from Needs feedback to Closed

- Resolution set to No feedback